

## PARKVIEW

### INFORMATION SHEET

Following Stockton Borough Councils decision to close Parkview Residential Care Home, this information sheet has been prepared to inform you about what will happen and to ensure people can get assistance and support in this process.

Timescale – no specific date has been set by which Parkview will close. What has been agreed is that it will remain open long enough for each person currently living there to find an appropriate alternative placement and be given the time to move in a sensitive and supported manner.

How do people know where to move to? - Residents, with the support of family, friends and staff, will be helped to choose a new place to live.

We will check all residents' needs to make sure it is clear to them the type of care home they will need to move to. We will do this check (assessment) with the resident and their relatives / friends involvement.

Once the assessment is done we will give you information regarding the location of the care homes that are suitable to your needs.

You can choose to go to any care home that is registered to meet your needs. This is not limited to the homes that we provide information on in the Stockton-on-Tees area. If you wish you can move away from the area, for example to be nearer to relatives. We will advise and support in this if needed.

Moving - Once a suitable home has been chosen we need you to inform us of your decision. We will then talk to staff at this home and we will work out with you and them the best way to organise the move. We will arrange this to best suit you and your family and agree a date to transfer. Staff from Parkview will offer whatever support you need and will go with you to help you move in and settle down after you have moved.

Then what – after you have moved we will come and see you to check that the arrangements are working out satisfactory and to sort out any issues you may have.

CONTACTS FOR SUPPORT – for any queries please talk to staff in Parkview who will assist in any way they can. Alternatively contact:

Chris Mc Mann Social Worker  
Glyn Roberts Community Care Manager

Tel. 01642 527546  
Tel. 01642 624733