Guide to interpreting performance indicator graphs

Performance indicator reference number and brief description.

Performance comparison between Q3 2006/7 and Q3 2007/8. Green arrow = improvement; orange arrow = maintained; red arrow = declining performance.

2005/6 quartile line - represents the highest level of performance achieved by 'All England' local authorities.

2006/7 Top Quartile is based on the comparison across 'All England' local authorities

Target line - represents the 2007/8 annual target.

2006/7 Q2 & 2006/7 Q3 Cum = actual & cumulative performance for the 9 months to 31.12.06.
2007/8 Q3 & 2006/7 Q3 Cum = actual & cumulative performance for the 9 months to 31.12.07.

Comments: additional explanation of performance and progress towards the 2007/8 annual target. Contact details for the Head of Service are also shown.

Year end prediction - represents expected performance for the year, which is measured against the annual target. The year end prediction is updated each quarter.

Symbol representing year end prediction of performance against annual target. This is based on expected performance to year end compared to the 2007/8 target. A green star = target achieved; an orange circle = within pre set tolerance; a red square = target not achieved.

Tolerance - this can be **No tolerance** i.e. on target or outside target or have missed the target; **2% tolerance** i.e. if performance is at or above target = green star, within 2% of target = orange circle and below 2% of target = red square; **Improvement** - better than target = green star, missed target but better than last year = orange circle, missed target and worse than last year = red square; **Bandings** - applies to CESC indicators only - acceptable performance is within a predetemined range, outside of that range generaates an orange circle or red square.

Polarity - an up arrow indicates a higher value is better; a down arrow indicates a smaller value is better.

Graph content

ERT006 (BV109a) — The percentage of major planning applications determined within 13 weeks

Legend: Actual; Year End Prediction; Target; Top Quartile

X-axis: 2006/07 Q1, 2007/08 Q1, 2006/07 Q2, 2006/07 Q2 Cum, 2007/08 Q2, 2007/08 Q2 Cum

Performance Comparisons

2005/6 Top Quartile 74.9%

2007/8 SBC Target 60.0%

No Tolerance

Polarity ↑

Target

Comments: Quarter 2 of 2007/08 shows a decrease in the percentage of planning applications determined due to staffing shortages in planning. This has now been addressed following a recent recruitment campaign. We are still on track to comfortably exceed the Government target of 60%.

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