



Healthier Communities & Adults  
Key Performance Indicators



Achieved Target



Missed Target



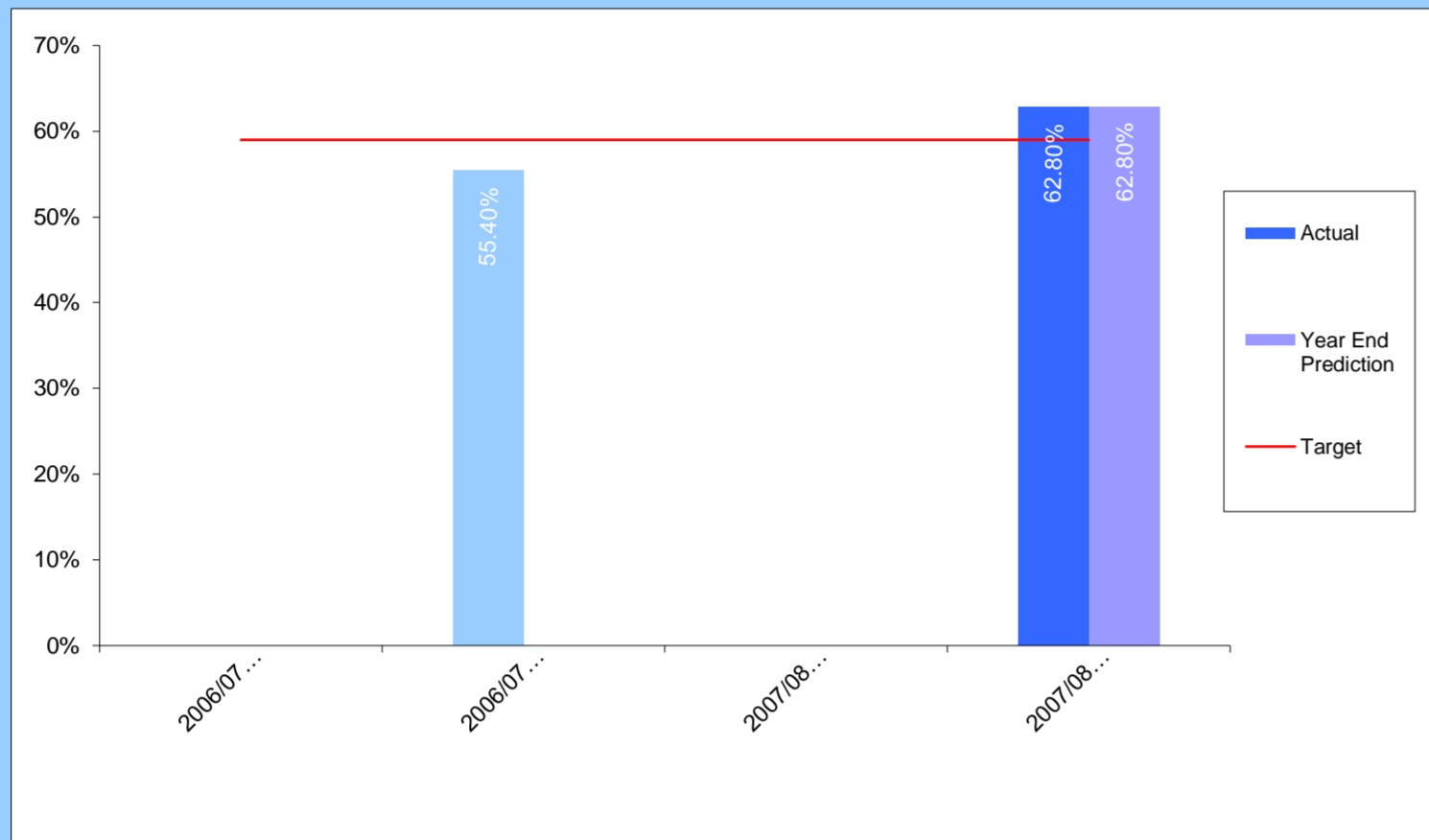
Within Tolerance

Quartiles: 1st = Top; 4th = Bottom

Quarter 2 2007/08

HCA001  
(A007)

Adult literacy and numeracy - the number of adults during the period 1st August 2004 to 31st July 2007 who achieve qualifications at Level 1



Performance Comparisons



2007/8 SBC Target 59%

2% Tolerance

Polarity ↑

Target

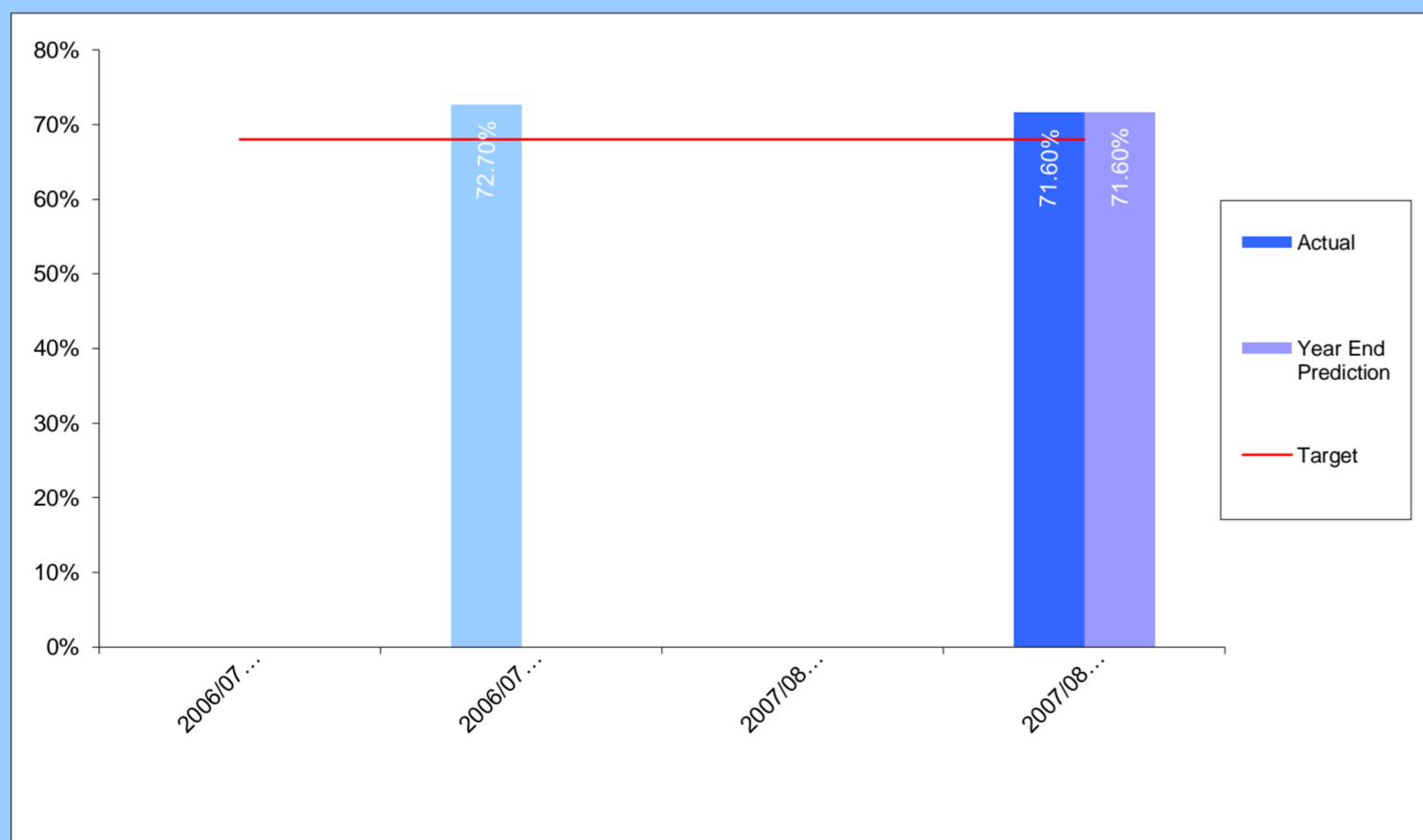


Comments: July 2007 target achieved

Head of Service: Ruth Hill (52)7055

HCA002  
(A008)

Adult literacy and numeracy - the number of adults during the period 1st August 2004 to 31st July 2007 who achieve qualifications at Level 2



Performance Comparisons



2007/8 SBC Target 68%

2% Tolerance

Polarity ↑

Target



Comments: July 2007 target achieved

Head of Service: Ruth Hill (52)7055



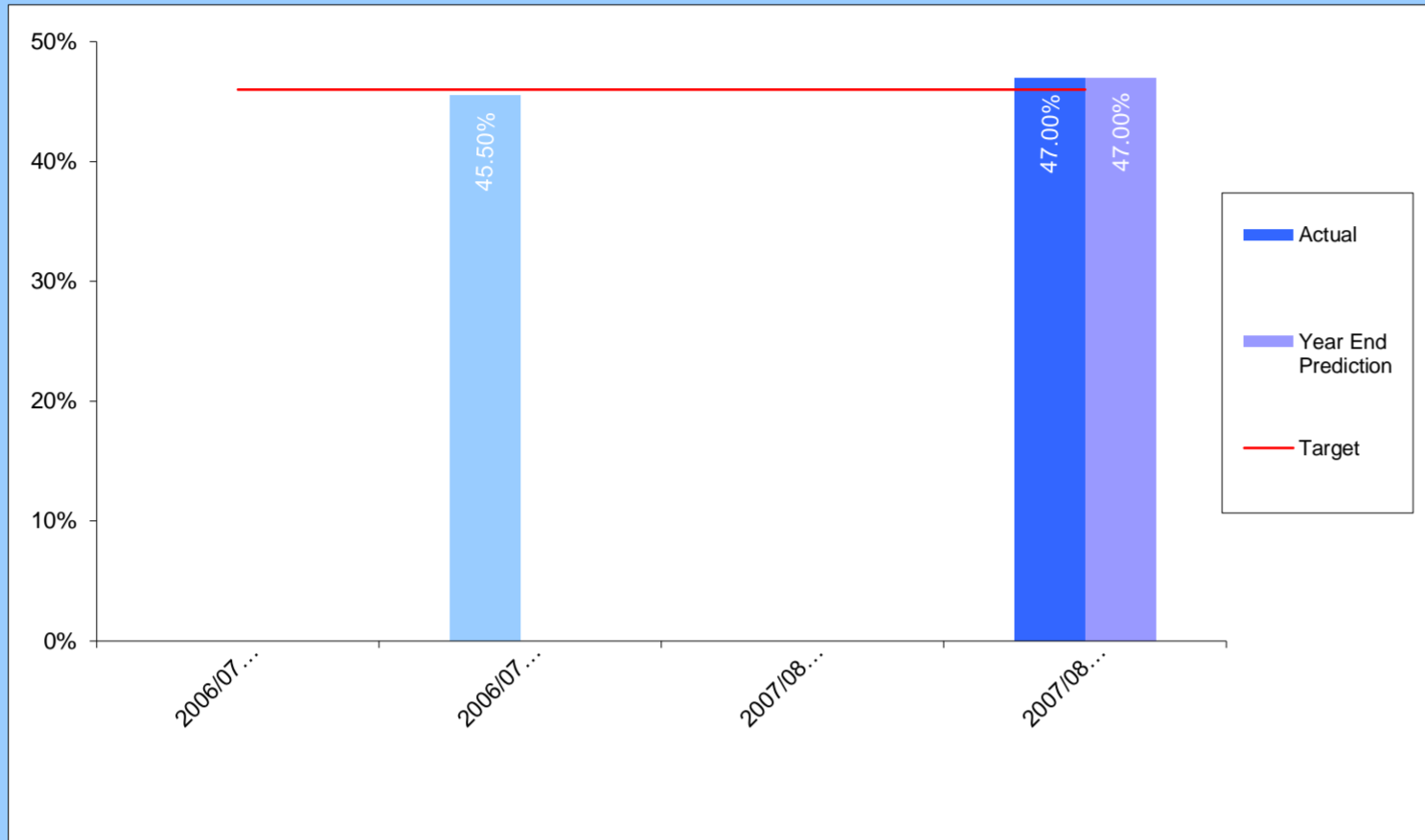
Healthier Communities & Adults  
Key Performance Indicators

★ Achieved Target     ■ Missed Target  
○ Within Tolerance     Quartiles: 1st = Top; 4th = Bottom

Quarter 2 2007/08

HCA003  
(A009)

Adult literacy and numeracy - the number of adults during the period 1st August 2004 to 31st July 2007 who achieve qualifications at entry levels 1, 2 or 3



Performance Comparisons

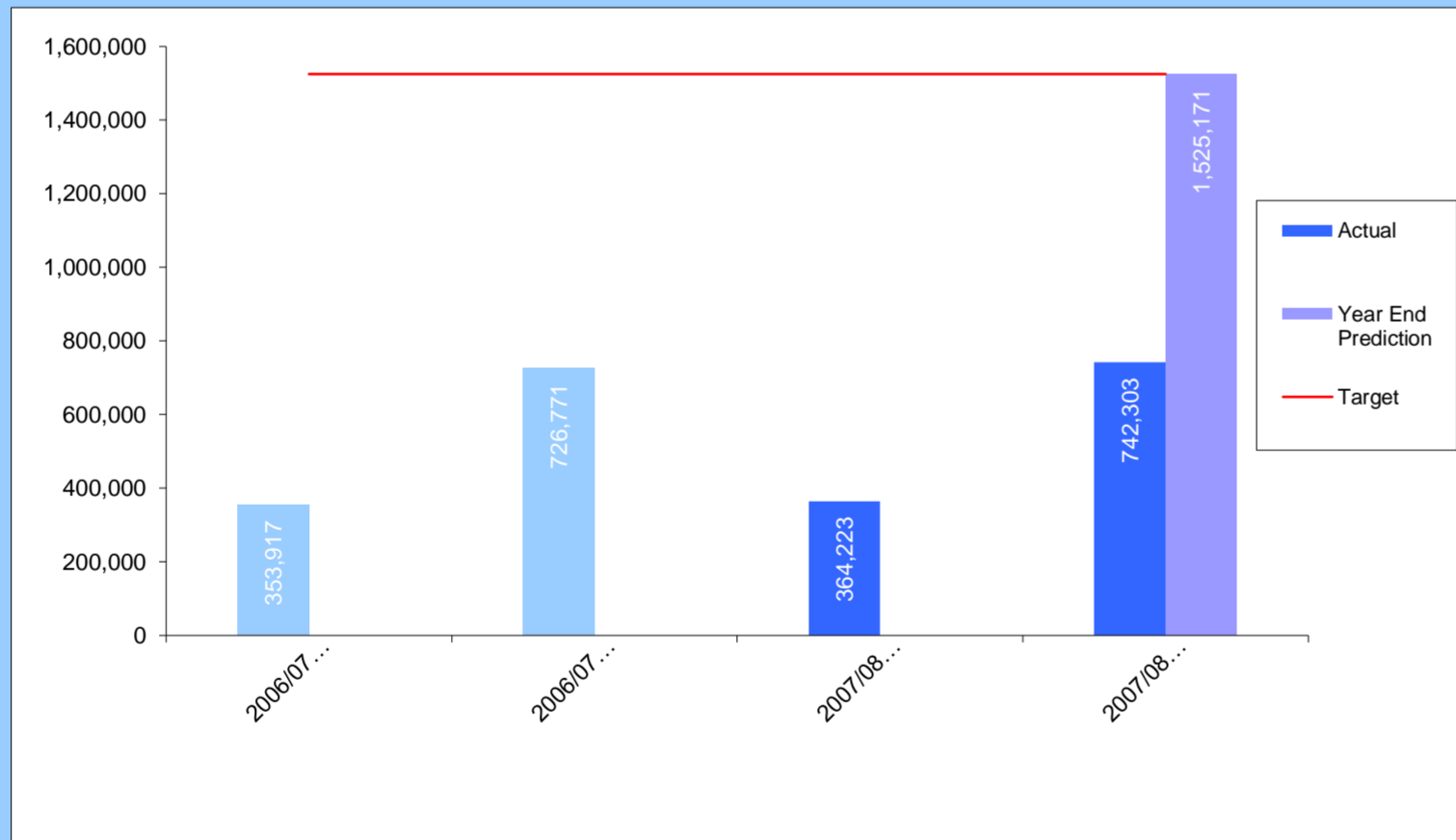
↑  
 2007/8 SBC Target 46%  
 2% Tolerance  
 Polarity ↑  
 Target  
★

Comments: July 2007 target achieved

Head of Service: Ruth Hill (52)7055

HCA006  
(Le002)

Number of swims / visits to pools and sports centres



Performance Comparisons

↑  
 2007/8 SBC Target 1,525,171  
 2% Tolerance  
 Polarity ↑  
 Target  
★

Comments: Q2 Cumulative performance stands at 742,303 visits, which is 49% of the 2007/08 target. There have been an additional 15,532 visitors to pools and sports centres at the end of Q2 2007/08, in comparison to Q2 2006/07, a 2.1% increase. It is therefore projected that the 2007/08 target will be achieved

Head of Service: Steve Chaytor (52)7322

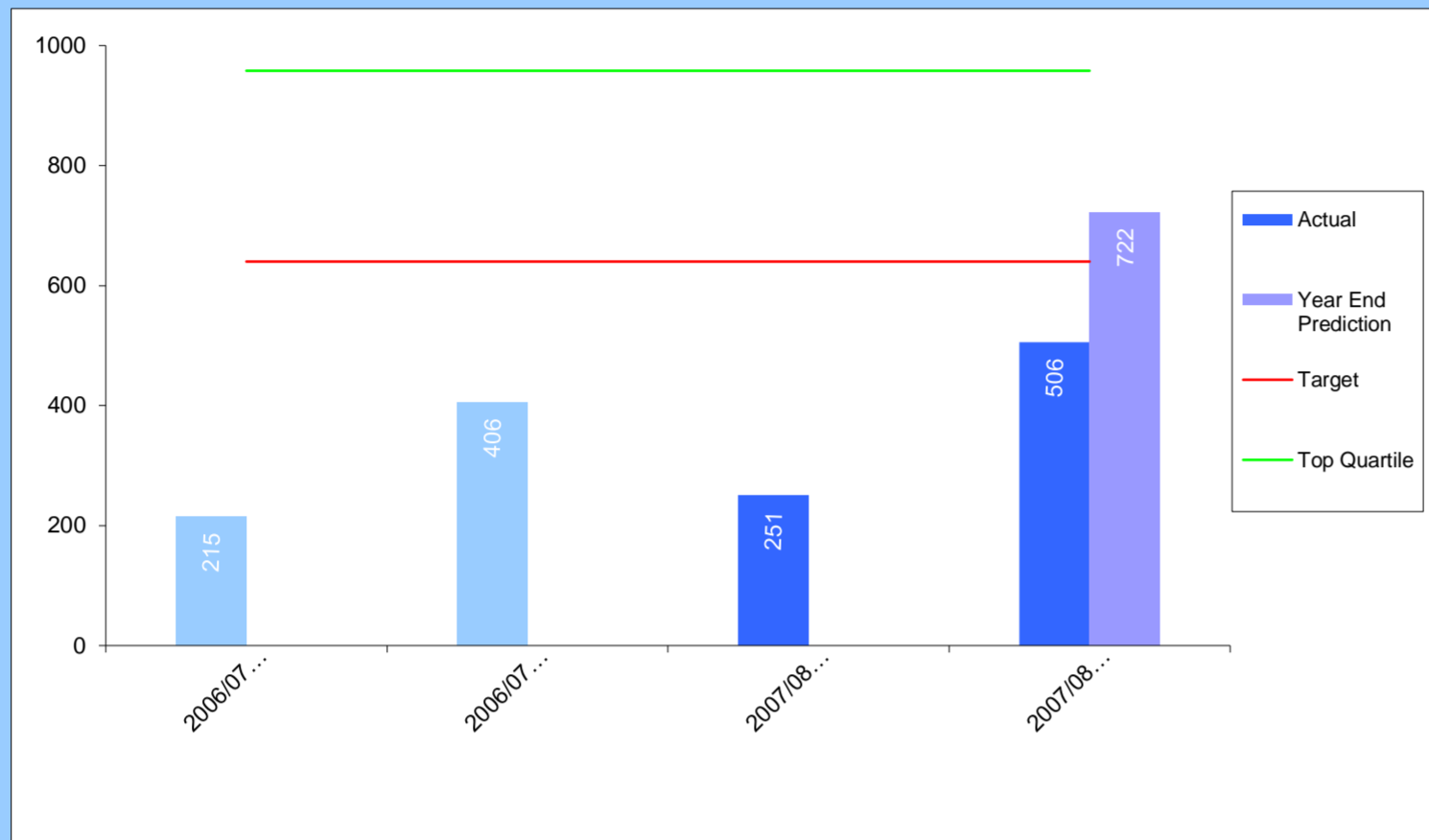


Healthier Communities & Adults  
Key Performance Indicators

Quarter 2 2007/08

- ★ Achieved Target
- Missed Target
- Within Tolerance
- Quartiles: 1st = Top; 4th = Bottom

HCA007 (BV170a) Number of visits to and usage of museums per 1,000 population



Performance Comparisons

↑

2005/6 Top Quartile 958

2007/8 SBC Target 640

Improvement

Polarity ↑

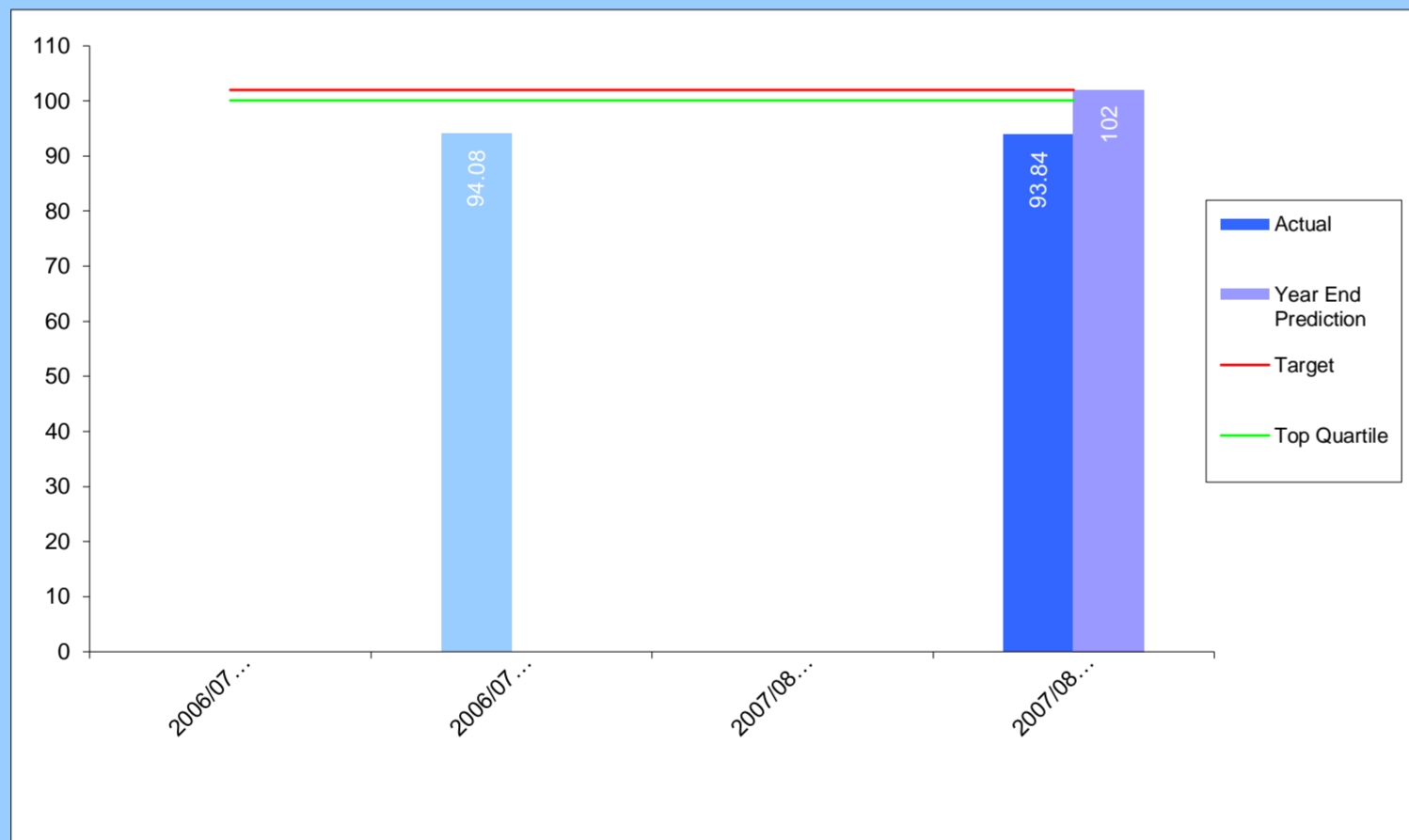
Target

★

Comments: Current progress indicates target will be met and exceeded.

Head of Service: Reuben Kench (52)7039

HCA009 (BV54) The number of older people helped to live at home, per 1,000 population aged 65 or above



Performance Comparisons

↔

2005/6 Top Quartile 100.10

2007/8 SBC Target 102.00

Bandings

Polarity ↑

Target

★

Comments: Increased focus on domiciliary care packages will help to further improve current position in line with target

Head of Service: Sean McEneaney (52)7045



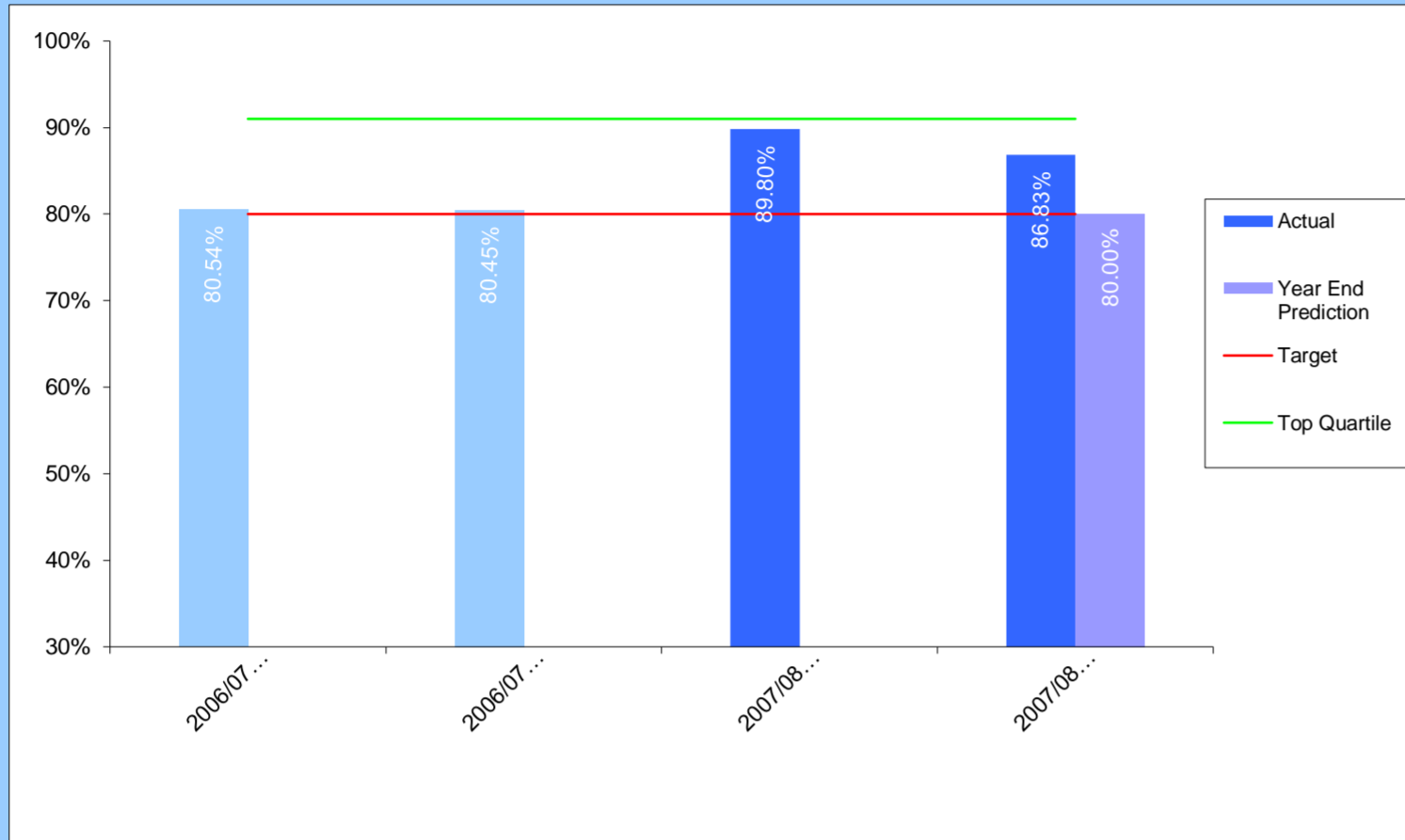
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Key Performance Indicators

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Quarter 2 2007/08

HCA010  
(BV56)

Percentage of items of equipment delivered and adaptations made within 7 working days



Performance Comparisons

↑  
 2005/6 Top Quartile 91%  
 2007/8 SBC Target 80%  
 Bandings  
 Polarity ↑  
 Target

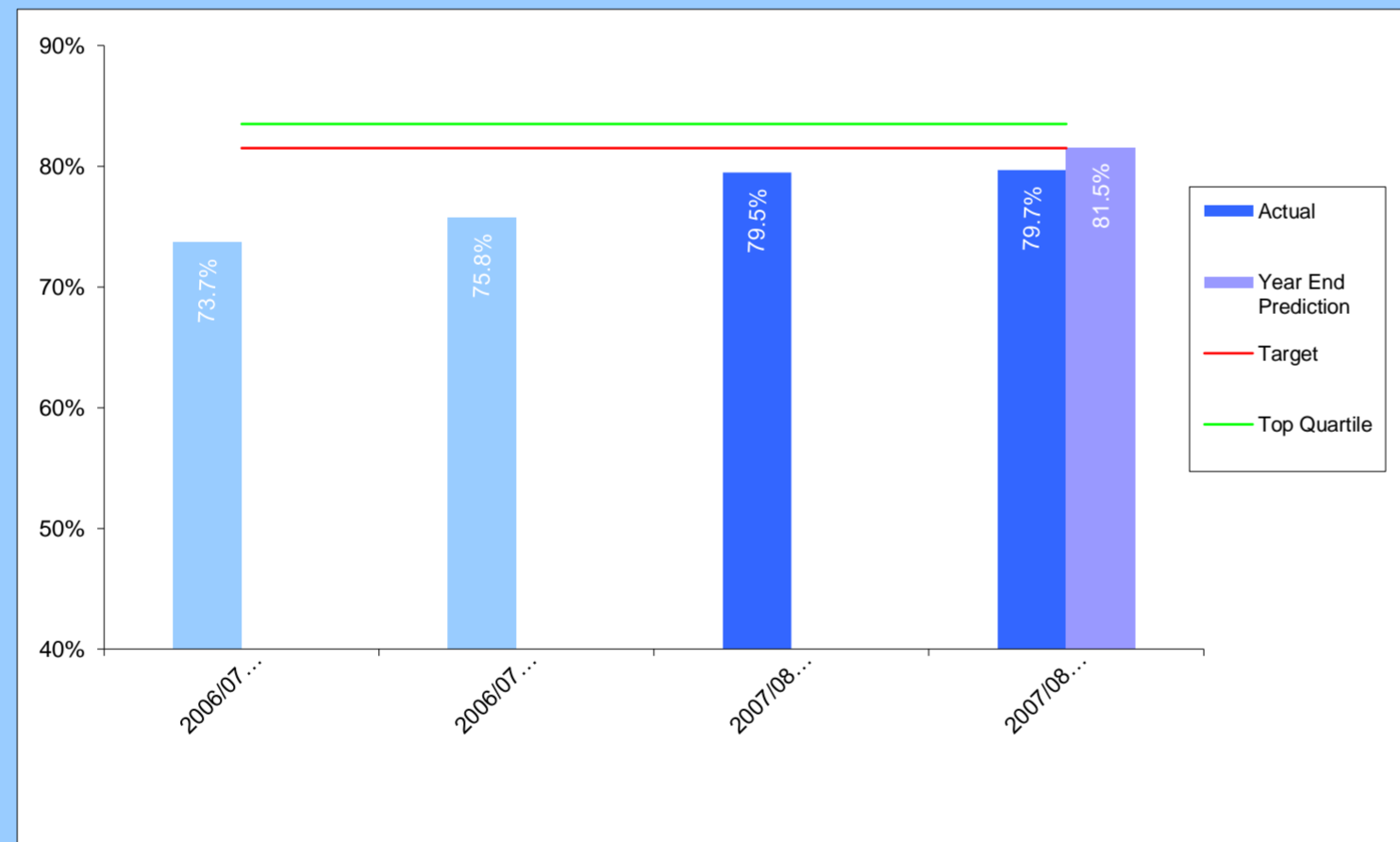


Comments: Improved performance being achieved as a result of some revised procedures and additional resources at Tees Community Equipment Stores. If current trend is sustained during Q3 it should be possible to exceed target performance by year end

Head of Service: Sean McEneany (52)7045

HCA011  
(BV195)

Percentage of assessments completed inside acceptable waiting times



Performance Comparisons

↑  
 2005/6 Top Quartile 83.5%  
 2007/8 SBC Target 81.5%  
 Bandings  
 Polarity ↑  
 Target



Comments: Further improvements planned to care management processes wil impact on performance in this area

Head of Service: Sean McEneany (52)7045



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Key Performance Indicators

Quarter 2 2007/08



Achieved Target



Missed Target

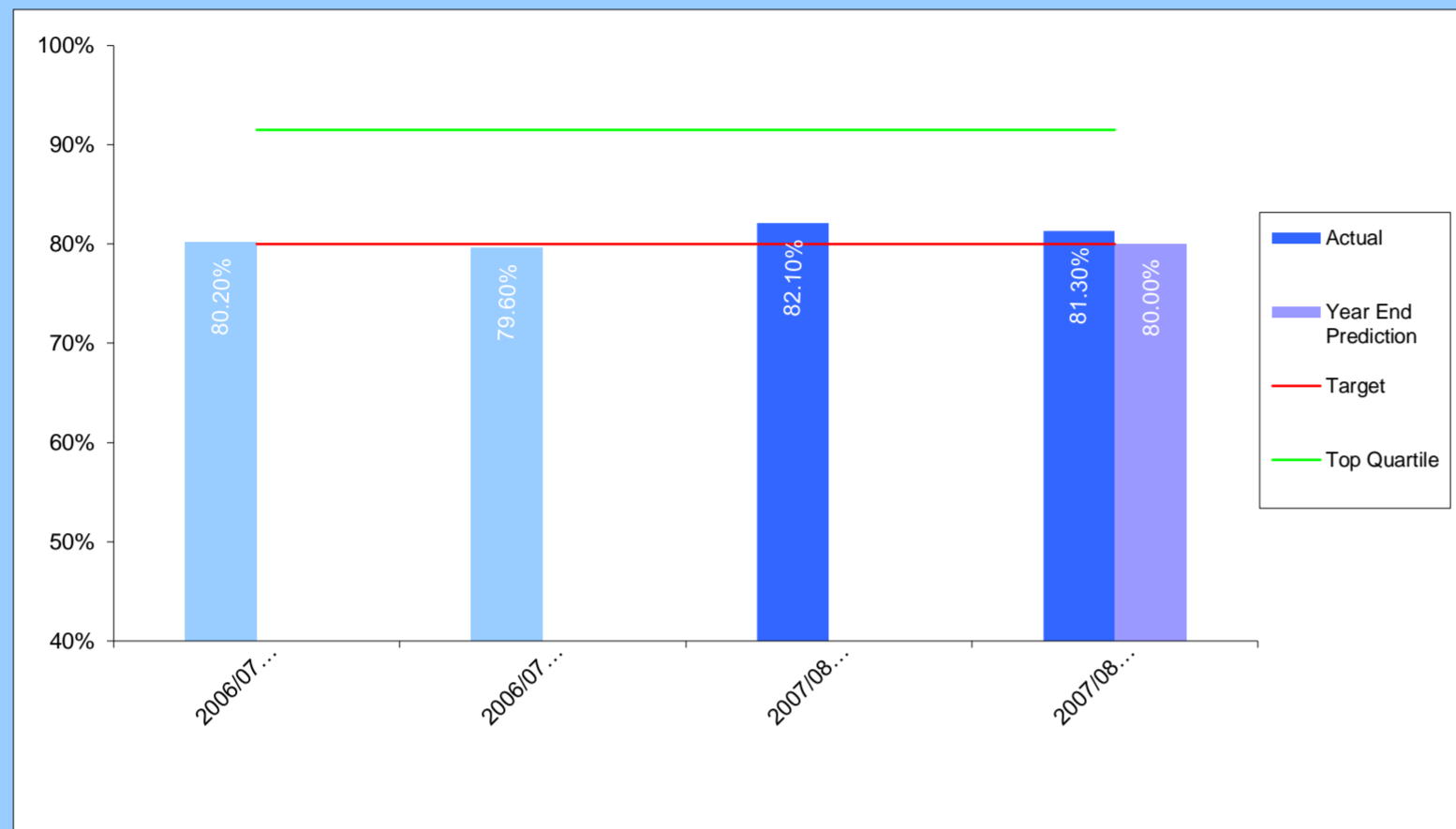


Within Tolerance

Quartiles: 1st = Top; 4th = Bottom

HCA012  
(BV196)

Percentage of clients where the time between completion of assessment to provision of all services is within four weeks



Performance Comparisons



2005/6 Top Quartile 91.5%

2007/8 SBC Target 80.0%

Bandings

Polarity ↑

Target

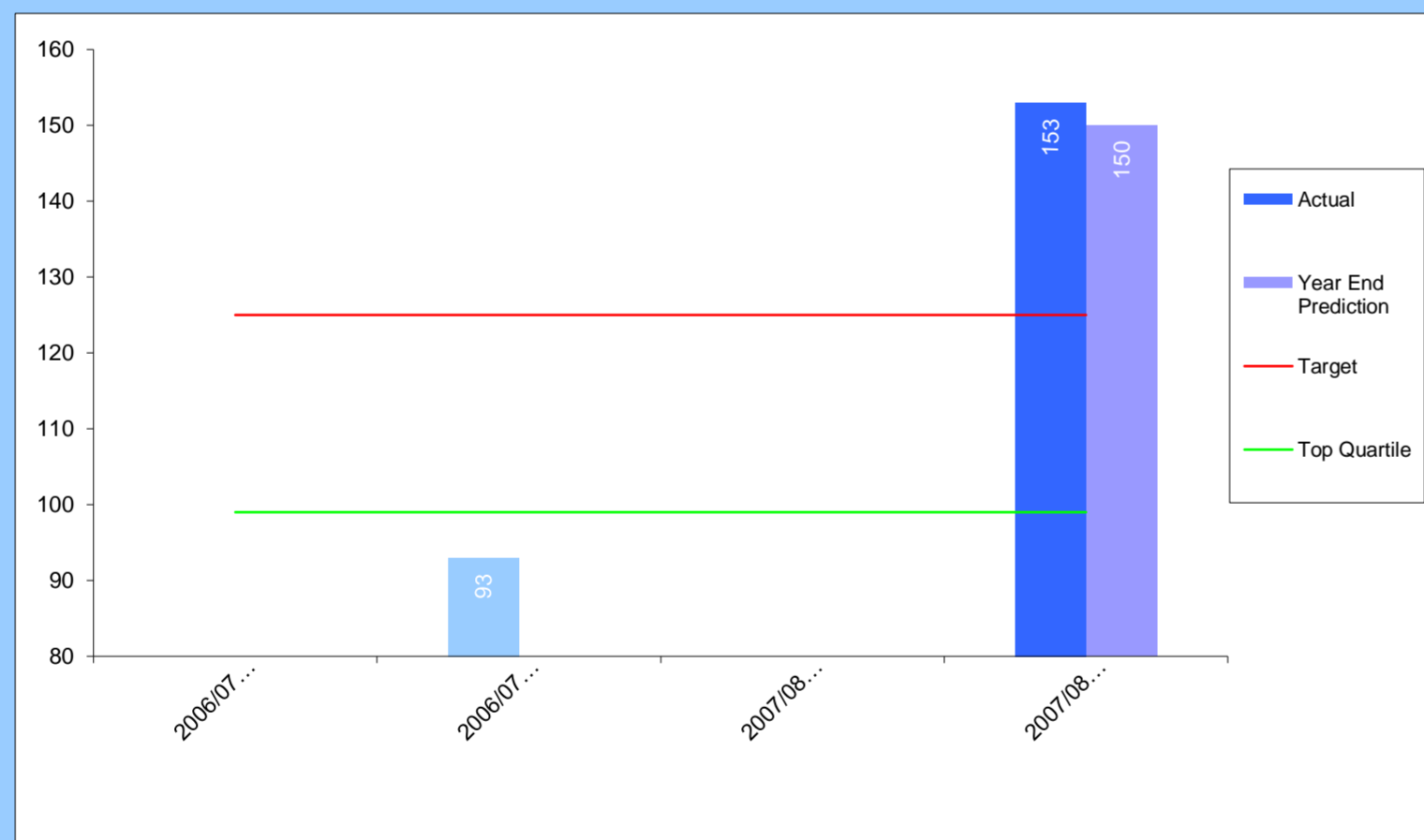


Comments: Further improvements planned to care management processes will impact on performance in this area

Head of Service: Sean McEneaney (52)7045

HCA013  
(BV201)

Adults and older people receiving direct payments at 31 March per 100,000 population aged 18+ (age standardised)



Performance Comparisons



2005/6 Top Quartile 99

2007/8 SBC Target 125

Bandings

Polarity ↑

Target



Comments: Good progress this year indicates that year end position will be ahead of original target

Head of Service: Sean McEneaney (52)7045

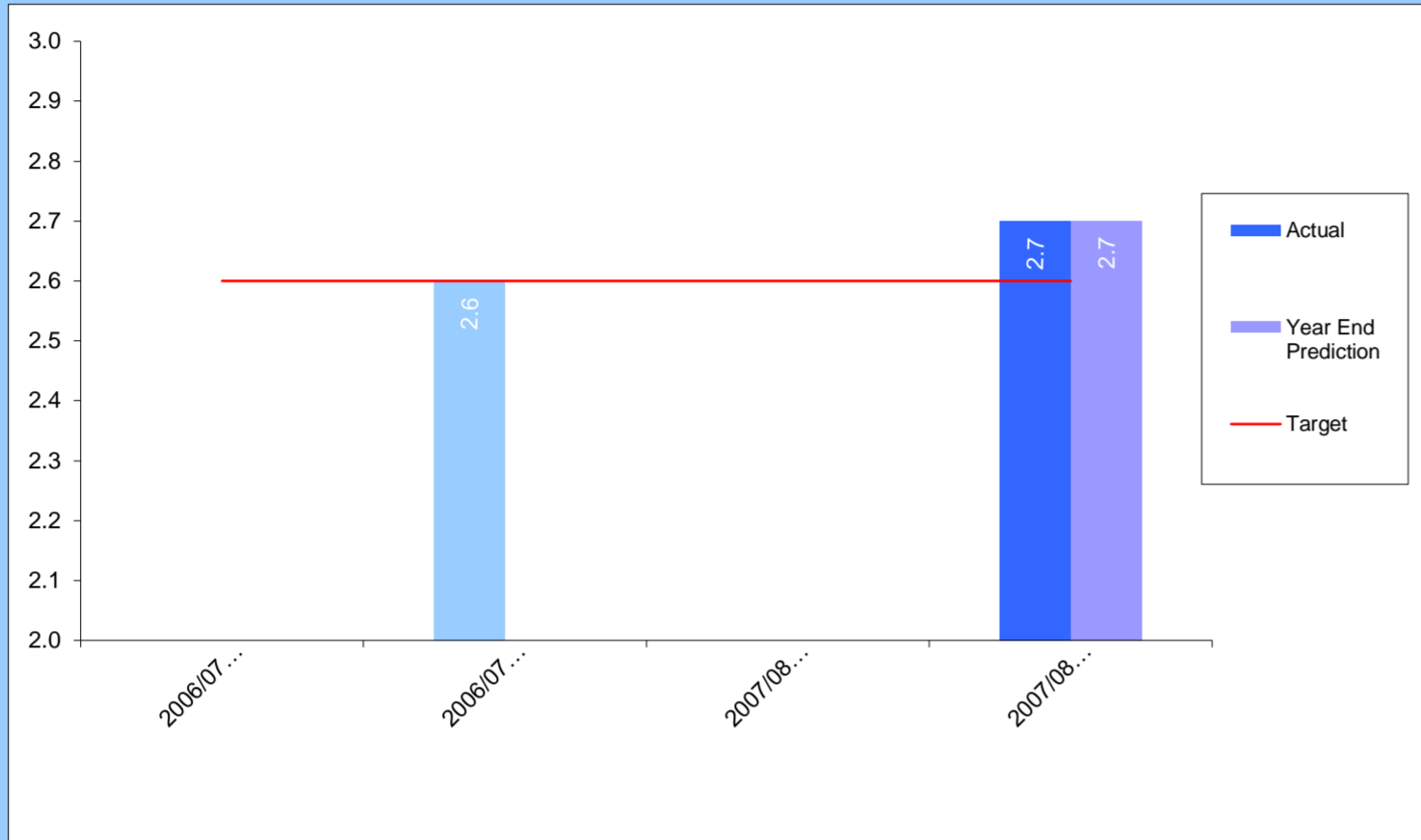


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Quarter 2 2007/08

HCA015 Adults with mental health problems helped to live at home, per 1,000 population aged 18-64 (PAF C31)



**Performance Comparisons**

↑

2007/8 SBC Target 2.6

Bandings

Polarity ↑

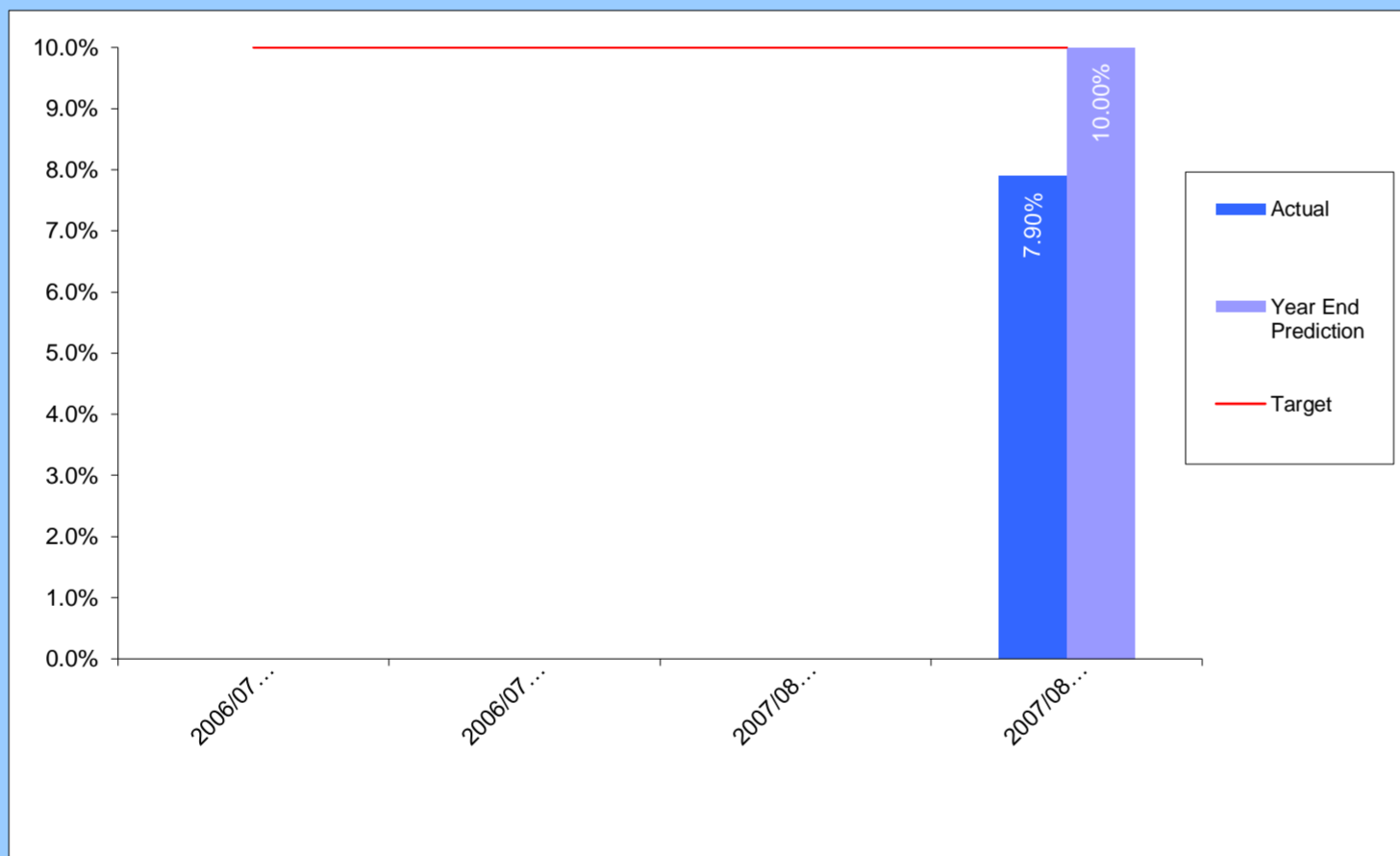
Target

★

Comments: Progress so far this year suggests year end position will be slightly ahead of target

Head of Service: Sean McEneaney (52)7045

HCA016 Carers receiving services as a percentage of all clients receiving community based services (PAF C62)



**Performance Comparisons**

2007/8 SBC Target 10.0%

Bandings

Polarity ↑

Target

★

Comments: Developments in Carer services and planned activity to include more carer assessments will support further improvements towards target.

Head of Service: Sean McEneaney (52)7045



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Quarter 2 2007/08



Achieved Target



Missed Target

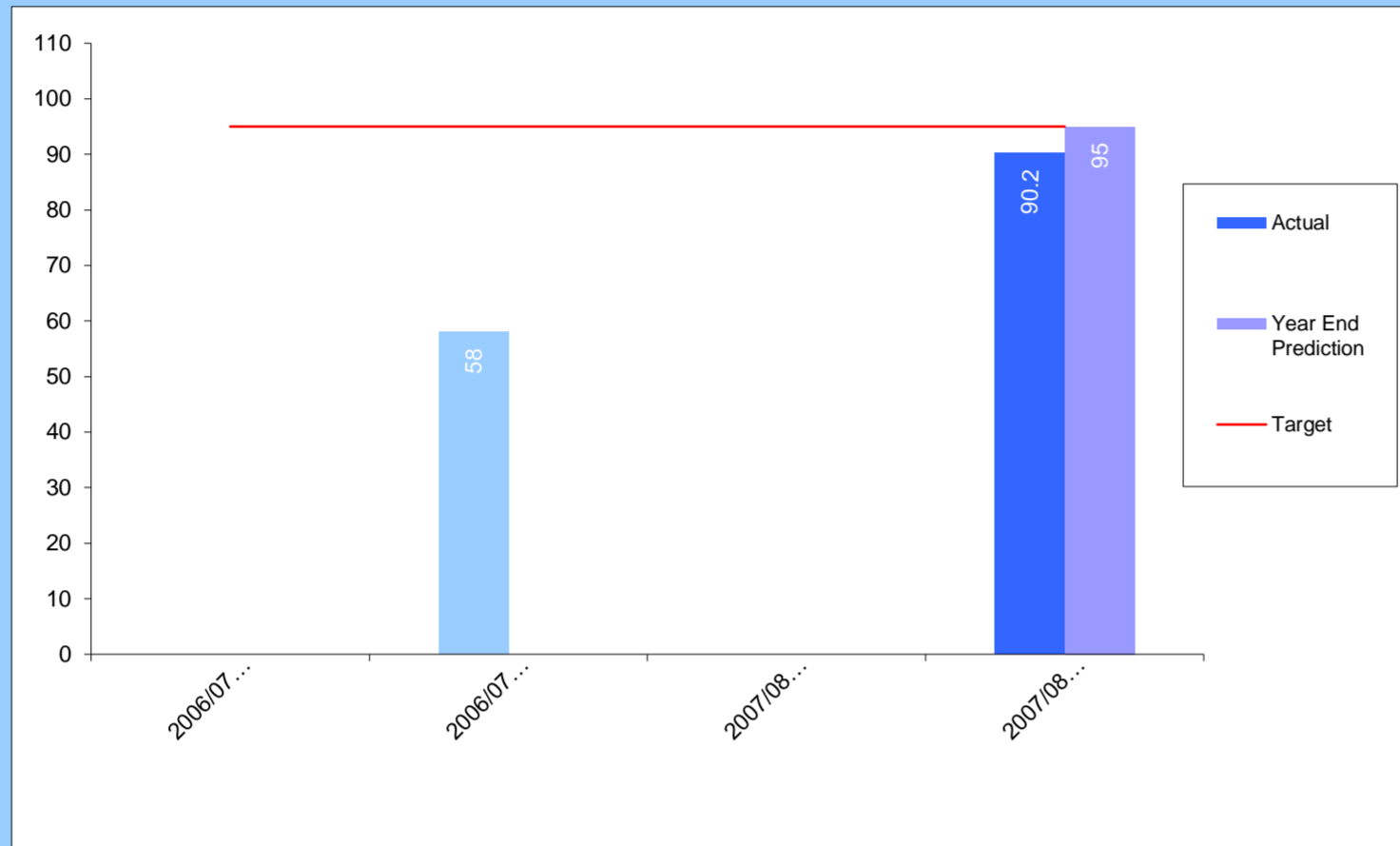


Within Tolerance

Quartiles: 1st = Top; 4th = Bottom

HCA017  
(PAF C72)

Older people aged 65 or more admitted to supported permanent residential/nursing care per 1,000 population



Performance Comparisons



2007/8 SBC Target 95

Bandings

Polarity ↓

Target

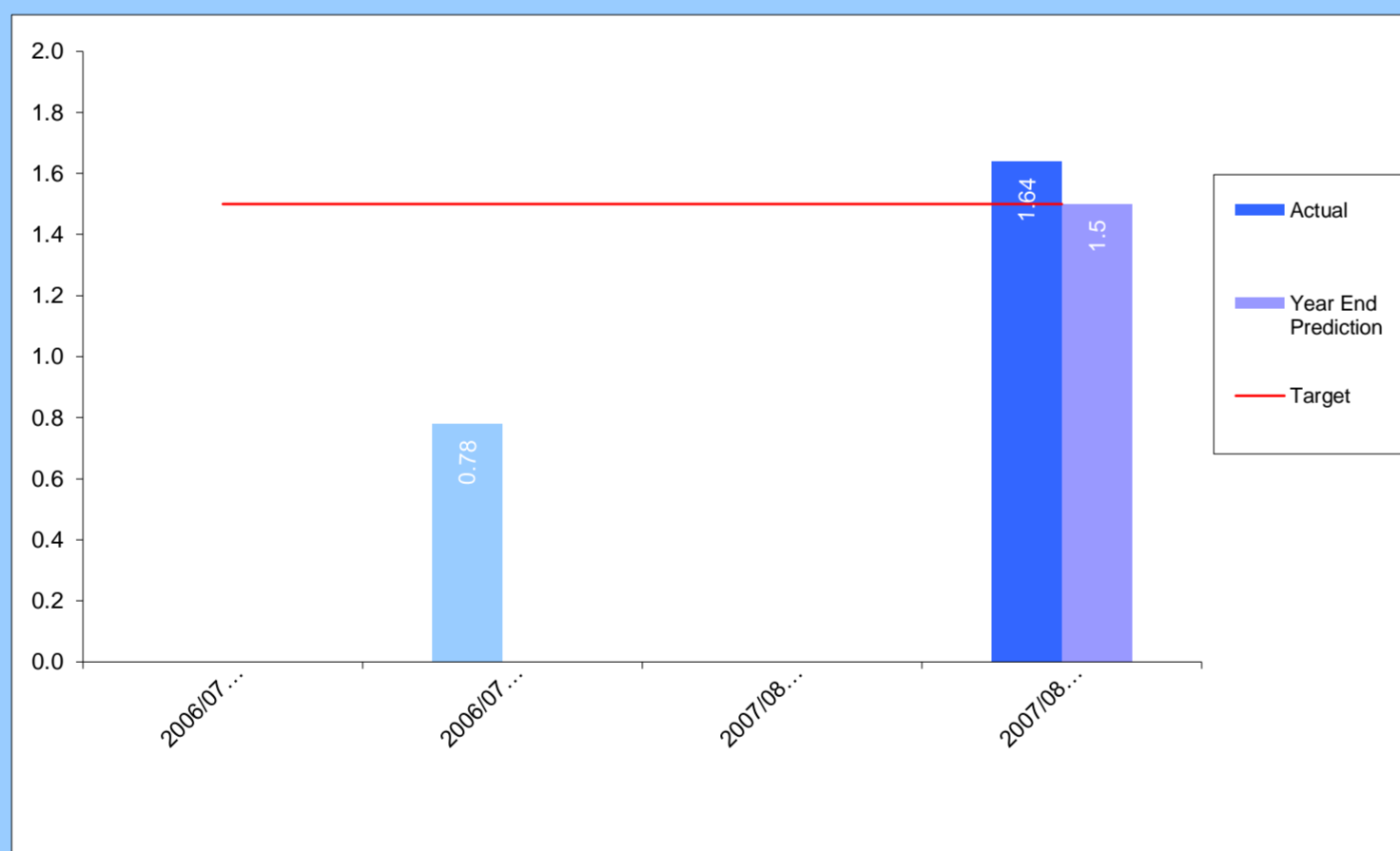


Comments: Current performance is ahead of target, but next quarter needs to be monitored carefully in light of seasonal fluctuation in residential admissions.

Head of Service: Sean McEneaney (52)7045

HCA018  
(PAF C73)

Adults aged 18-64 admitted to supported permanent residential/nursing care per 1,000 population



Performance Comparisons



2007/8 SBC Target 1.50

Bandings

Polarity ↓

Target



Comments: Current in year performance suggests year end target remains achievable.

Head of Service: Sean McEneaney (52)7045