

**Consultation Plan 2007-2008**

**Current and Planned Consultations**

**Children Education and Social Care**

<b>Service</b>	<b>To get involved contact:</b>	<b>Aims</b>	<b>Timescale</b>	<b>Method</b>	<b>Who can get involved</b>
Children and Young People	Jayne Palmer Tel: 01642 527498	A group of ex care leavers and Looked After Children (LAC) meet as a sub group of Multi Agency Looked After Partnership (MALAP) to identify new services that they would like developed.	Bi-monthly	Meetings and discussion groups	Ex care leavers and looked after children.
Adult services	Dave Smith Tel: 01642 524577	To aid the development of the Integrated Teams for Adults	April 2007 to March 2008	Meetings and discussion groups	Open to staff and service users.
Education	John Hegarty Tel: 01642 526477	A Building School's for the Future consultation to find out what residents think should be the future of the Borough's Secondary Schools.	October to November 2007	Information booklet and questionnaire	A booklet and questionnaire will be delivered to all households in the Borough and to partner agencies.
Children and Young People	Mark Telford Tel: 01642 526483	To find out from young people, in Thornaby, Yarm, Eaglescliffe and Ingleby Barwick- priorities and solutions by the five themes from the Children and Young People's Plan-Every Child Matters	October to December 2007	Workshops in the style of game shows.	This is open to children and young people who are invited to the event and live in the areas mentioned.
Supporting People	Peter Smith Tel: 01642 528462	To develop a Local Involvement Network (LINKs) which are replacing Patient Forums	December 2007	Event	This is open to all residents; press releases will be issued with further details.
Supporting People	Peter Smith Tel: 01642 528462	The Supporting People Annual Inclusive Forum-considering the National Strategy and refreshing local priorities	February 2008	Event	Open to service providers, service users and stakeholders.

## Development and Neighbourhood Services

Service	To get involved contact:	Aims	Timescale	Method	Who can get involved
Housing	Dave Stamper Tel: 01642 526589	To find out if there is a need for the Council to develop a Home Improvement Agency	July 2007 to April 2008	Meetings	Potential users, for example vulnerable, older and disabled residents.
Planning	Rebecca Richardson Tel: 01642 526050	To determine local standards for Open Space Needs and Standards throughout the Borough.	November 2007 to February 2008.	Survey in Stockton News Magazine, focus groups and an on-line survey.	All residents can participate with the surveys; focus groups will involve the Viewpoint and Youth Viewpoint panels.
Regeneration-Town Centre Management	Sue Burgess Tel: 01642 527569	Satisfaction with the regeneration of Stockton market.	December 2007	Questionnaire	Viewpoint panel members.
Planning	Rosemary Young Tel: 01642 526054	An exercise to build consensus on the Council's preferred options for the Environment Development Plan Document (DPD)	January to February 2008	Meetings, events and questionnaires.	All residents.
Planning	Rosemary Young Tel: 01642 526054	To help the Council assess preferred options for the Joint Tees Valley Minerals and Waste Core Strategy and Site Allocations DPD	February to March 2008	Meetings, events and questionnaires.	All residents
Housing Strategy and Development	Simon Rogalski Tel: 01642 528359	Assessment of the accommodation needs for Gypsies and Travellers in the Tees Valley.	March 2008	Face to face survey and group discussions.	Gypsy and Traveller communities
Housing Options Service	Regina Harrington Tel: 01642 528324	To develop the Housing Options Specific Service Standards.	April 2008	Meetings.	Customers and stakeholders of the housing options service.
Housing Options Service	Regina Harrington Tel: 01642 528324	Leaflet review and development of housing options specific leaflet to describe what the service provides.	April 2008	Focus groups	Service users.

Housing Options Service	Regina Harrington Tel: 01642 528324	Homelessness Review and Strategy-undertake an equalities needs impact assessment on the strategy.	June 2008	Questionnaire, data analysis, focus group and stakeholder interviews	Current and potential service users and stakeholders.
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## Law and Democracy

Service	To get involved contact:	Aims	Timescale	Method	Who can get involved
Elections	Linda Lawty  Tel: 01642 528956	To discover the customer satisfaction rating of the electoral registration service.	November 2007 and annually thereafter.	Questions in Viewpoint survey.	Viewpoint members.
Scrutiny	Peter Mennear  Tel: 01642 528957	Scrutiny Review of River Based Leisure Facilities	August 2007 to January 2008	Questionnaire and informal discussions Method of consulting businesses to be confirmed.	Viewpoint members

## Policy, Performance, Communications and Neighbourhood Renewal

Service	To get involved contact:	Aims	Timescale	Method	Who can get involved
Research and Consultation	Jenny Elstob	Viewpoint panel survey to all members of Viewpoint on topics including; Building Schools for the Future, the Markets, School Meals and Clothing Grants, Trees, River Consultation, Health and Exercise Indicator and Democratic Services Indicator.	November to December 2007.	Viewpoint panel survey.	Viewpoint members.
Research and Consultation	Jenny Elstob	Youth Viewpoint panel survey on the River Tees, Building Schools for the Future and how the Council spends its money.	November to December 2007.	Youth Viewpoint panel survey.	Youth Viewpoint members.

## Resources

Service	To get involved contact:	Aims	Timescale	Method	Who can get involved
Administration	Kath Hornsey Tel: 01642 526283	To establish if service users are satisfied with administration.	October to November 2007	Questionnaire	Service users.
Finance/Policy	Steve Winship/Sarah Woodhouse Tel: 01642 526366	Mori Survey and Medium Term Financial Plan-setting the scene and post settlement	November 2007 to January 2008	Forum/meeting/questionnaire	Elected local Councillors
Finance/Policy	Steve Winship/Sarah Woodhouse Tel: 01642 526366	To find out if residents are satisfied with the Council Tax Service	November 2007 to January 2008	Questionnaire	Service users.
Finance/Policy	Steve Winship/Sarah Woodhouse Tel: 01642 526366	To find out what residents think should be the Council's budget priorities.	January 2008	Focus groups	Viewpoint members.
Administration	Richard Holland Tel: 01642 526794	To gauge satisfaction with Administration and Land Ownership/Records to advise service delivery.	February to March 2008	Questionnaire	Service Users.

## Tees Active

Service	To get involved contact:	Aims	Timescale	Method	Who can get involved
Go	Lyndsey Davis	To find out why young people don't use leisure centres, what activities they would like and what would encourage them to use leisure centres.	September-November 2007	Questionnaire and Focus Group	All young residents.

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Housing Management-Estate Management	Grahame French Tel: 01642 527954	Are there appropriate levels of repairs and maintenance for rented garages and views on the future uses of former garage sites.	October to December 2007	Meetings	Customers, leaseholders and occupiers of neighbouring land.
Housing Management-Allocations	Eileen Fletcher Tel: 01642 527978	What are applicant's views on the Choice Based Lettings Scheme and how would applicants like to see properties advertised.	March to April 2008	Meetings, road shows and the internet	Waiting list applicants and other potential and existing customers.