

Template for recording progress against SIPs during 2006/07 - high level summary

<p>SERVICE GROUPING: Resources</p>
<p>Human Resources SIP</p> <ul style="list-style-type: none"> ▪ Work continues to develop the business case for the Stockton/Darlington partnership. ▪ E-Recruitment went live in January 07 however implementation of other PSE modules has been slow and has been overtaken to some extent by the Stockton/ Darlington partnership. ▪ A new car mileage system has been implemented. ▪ Support to the disaggregation of Connexions. ▪ System in place for managing and administering CRB checks. ▪ Responded to revised pension regulations and communicated key changes. ▪ Successful re-accreditation of Investors in People. <p>Key Issue:</p> <ul style="list-style-type: none"> ▪ Progress of Single status. ▪ Sickness absence remains high. ▪ Development of new Management Development Programme. <p>Of the 74 key actions in the HR SIP, 37 have been achieved, 21 have deadlines in 2007/8, 3 have been transferred to HRSG and 13 have slipped.</p>
<p>Finance SIP</p> <ul style="list-style-type: none"> ▪ Work continues to develop the business case for the Stockton/ Darlington partnership. ▪ A Medium Term capital Plan has been developed. ▪ E-Procurement continues to be rolled out delivering efficiency savings ▪ Procurement contract savings have been delivered. <p>Key Issue</p> <ul style="list-style-type: none"> ▪ Payment of invoices within 30 days remains below target. <p>Of the 10 key actions in the Finance SIP, 5 have been achieved, 1 has partly been achieved and 4 have slipped due to external factors beyond Finance's control.</p>
<p>ICT SIP</p> <ul style="list-style-type: none"> ▪ Work continues to develop the business case for the Stockton/ Darlington partnership. ▪ ICT achieved certification to ISO 27001 for Information Security. ▪ A corporate business continuity plan has been produced. ▪ New arrangements for testing the Council's ICT vulnerability have been implemented. ▪ A new remote working infrastructure implemented. <p>Key issues:</p> <ul style="list-style-type: none"> ▪ Email encryption has been delayed. ▪ Disaster recovery invocation set up and testing delayed. ▪ Replacement computer room delayed and project transferred to Stockton/

<p>Darlington partnership.</p> <ul style="list-style-type: none"> ▪ Review and upgrade of the firewall delayed. <p>Of the 34 key actions in the ICT SIP, 15 have been achieved, 16 have slipped or have been deferred and 3 are not now applicable.</p>
<p>Taxation and Administration SIP</p> <ul style="list-style-type: none"> ▪ Work continues to develop the business case for the Stockton/ Darlington partnership. ▪ Actions to improve Council Tax collection rates implemented and target achieved. ▪ Access to Services Strategy produced and signed off. ▪ New system for billing and collecting NNDR Business Improvement District implemented. <p>Key Issue:</p> <ul style="list-style-type: none"> ▪ Customer Relationship Management system implementation delayed. <p>Of the 40 key actions in the Taxation and Administration SIP, 31 have been achieved, 8 have slipped or have been deferred and 1 is not now applicable.</p>
<p>Operational Finance SIP</p> <ul style="list-style-type: none"> ▪ Work continues to develop the business case for the Stockton/ Darlington partnership. ▪ Accountancy Teams have provided financial support to major projects. ▪ Capital planning and monitoring arrangements have been improved. ▪ New functionality in Agresso has been implemented and more schools have implemented Agresso. <p>Key Issue:</p> <ul style="list-style-type: none"> ▪ None. <p>Of the 10 key actions in the Operational Finance SIP, 7 have been achieved and 3 have been carried forward into next year's SIP slipped.</p>