

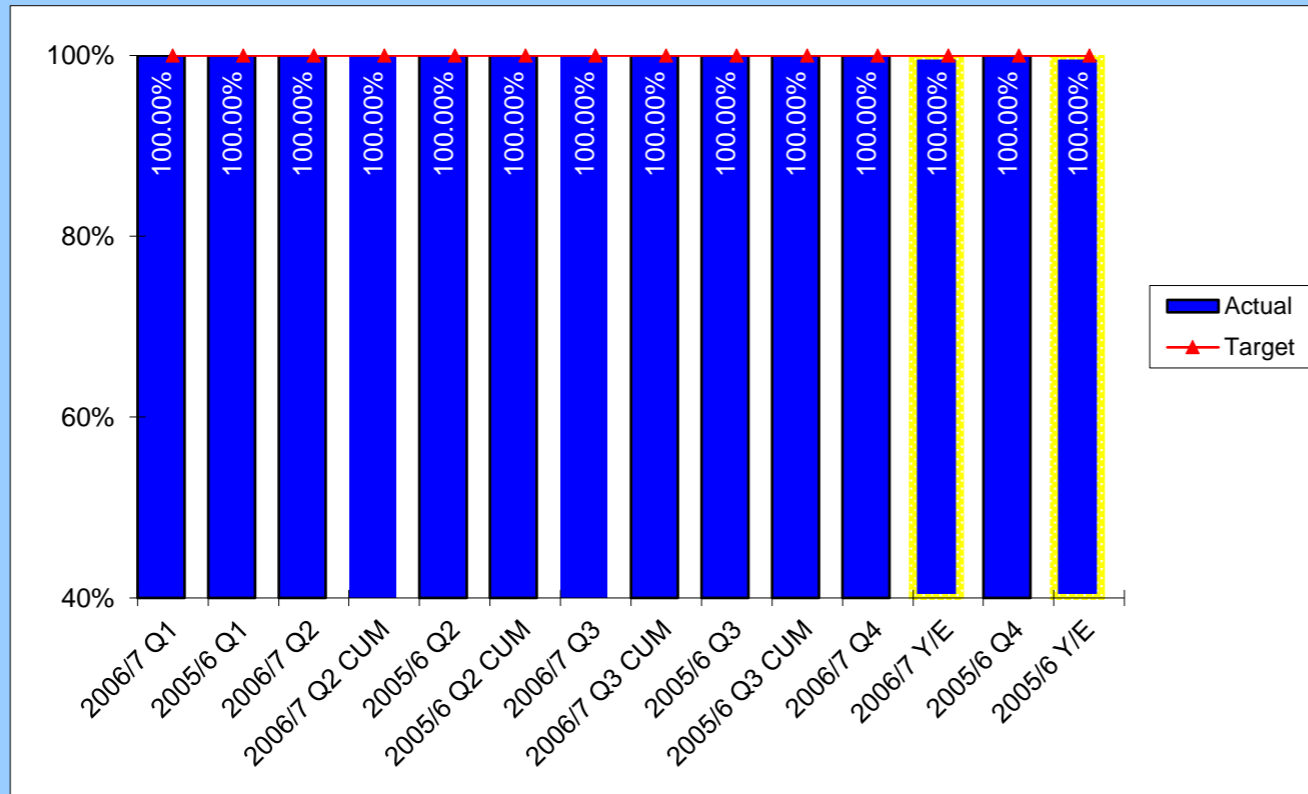


Economic Regeneration and Transport Key Performance Indicators

Quarter 4 2006/7

- ★ Target achieved
- Target not achieved
- Within 2% of target
- Quartile position: 1st = best (top); 4th = worst

ERT001 (Tr003) - percentage of reported incidents of dangerous damage to roads and pavements made safe in 24 hours



Performance Comparisons



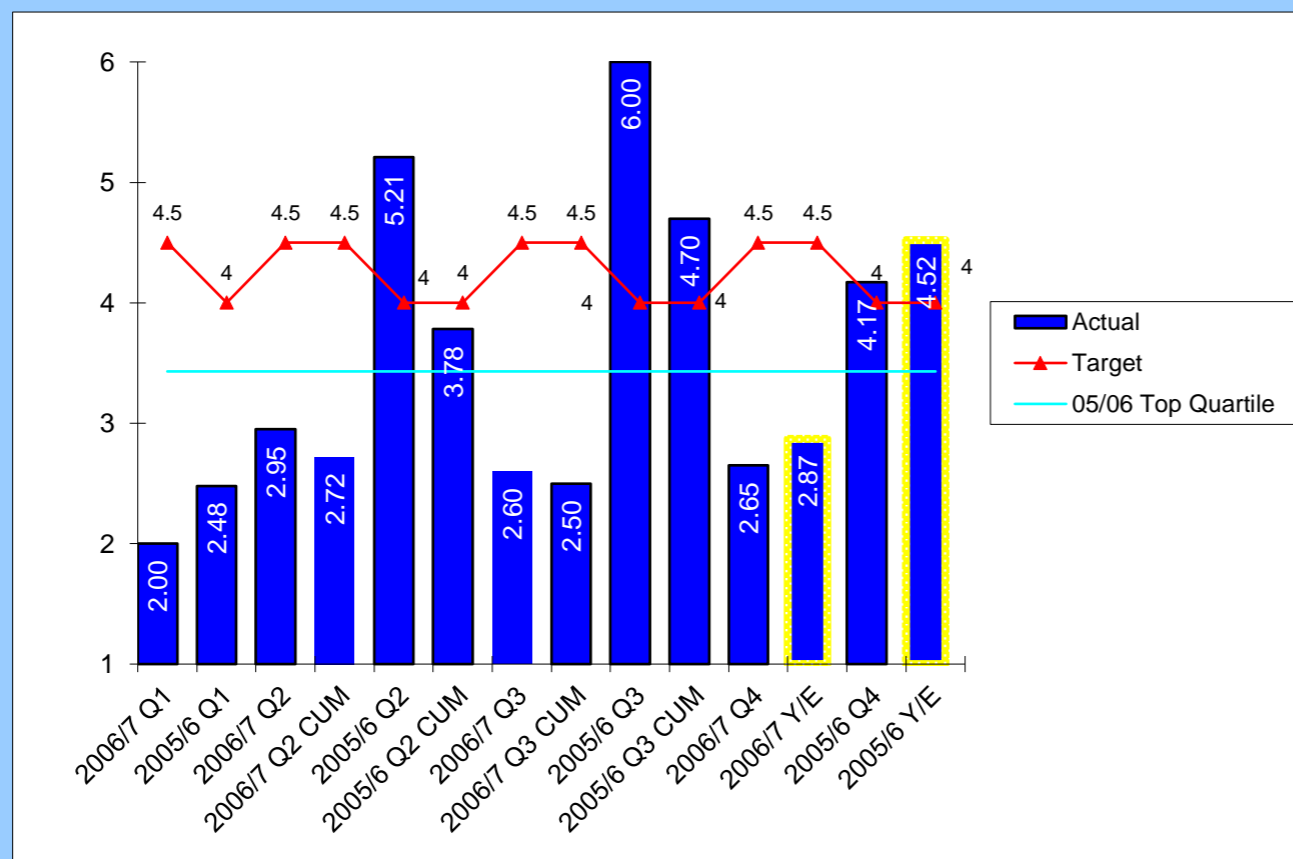
Target



Comments:

Head of Service Contact Details: **Jamie McCann (52)7071**

ERT002 (BV 215a) - rectification of street lighting faults - average number of days taken to rectify by non-distribution network operator



Performance Comparisons



2005/6 Top Quartile 3.43
SBC 3rd Quartile

Target



Comments: Close monitoring of performance and training on administration of the database has improved the BVPI. There is still potential to improve the street lighting performance figures further by recording 'real-time' faults.

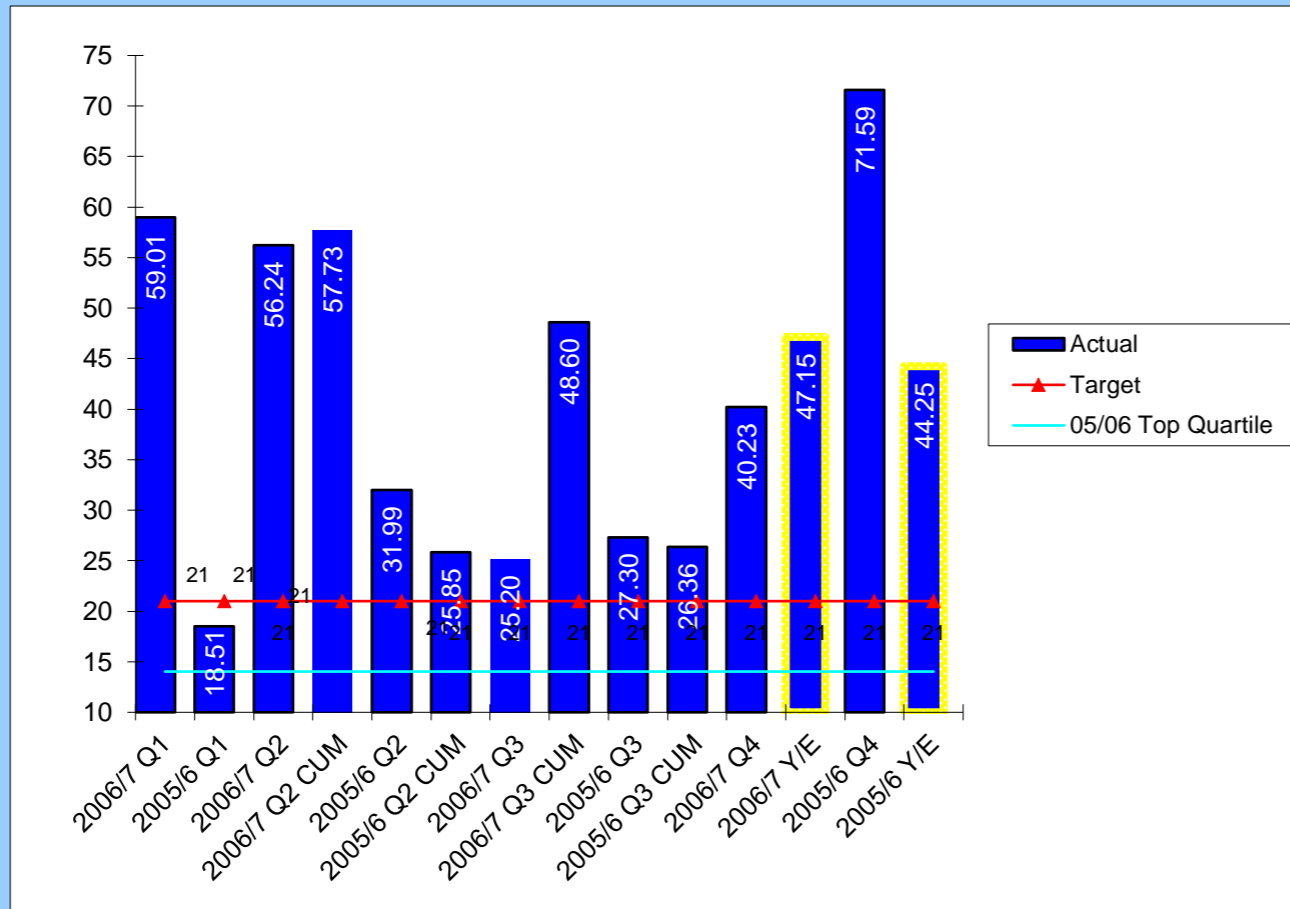
Head of Service Contact Details: **Mike Robinson (52)7028**



Economic Regeneration and Transport
Key Performance Indicators

Quarter 4 2006/7

ERT003 (BV 215b) - rectification of street lighting faults - average number of days taken to rectify by distribution network operator



Performance Comparisons

↓

2005/6 Top Quartile 14.03
SBC 4th Quartile

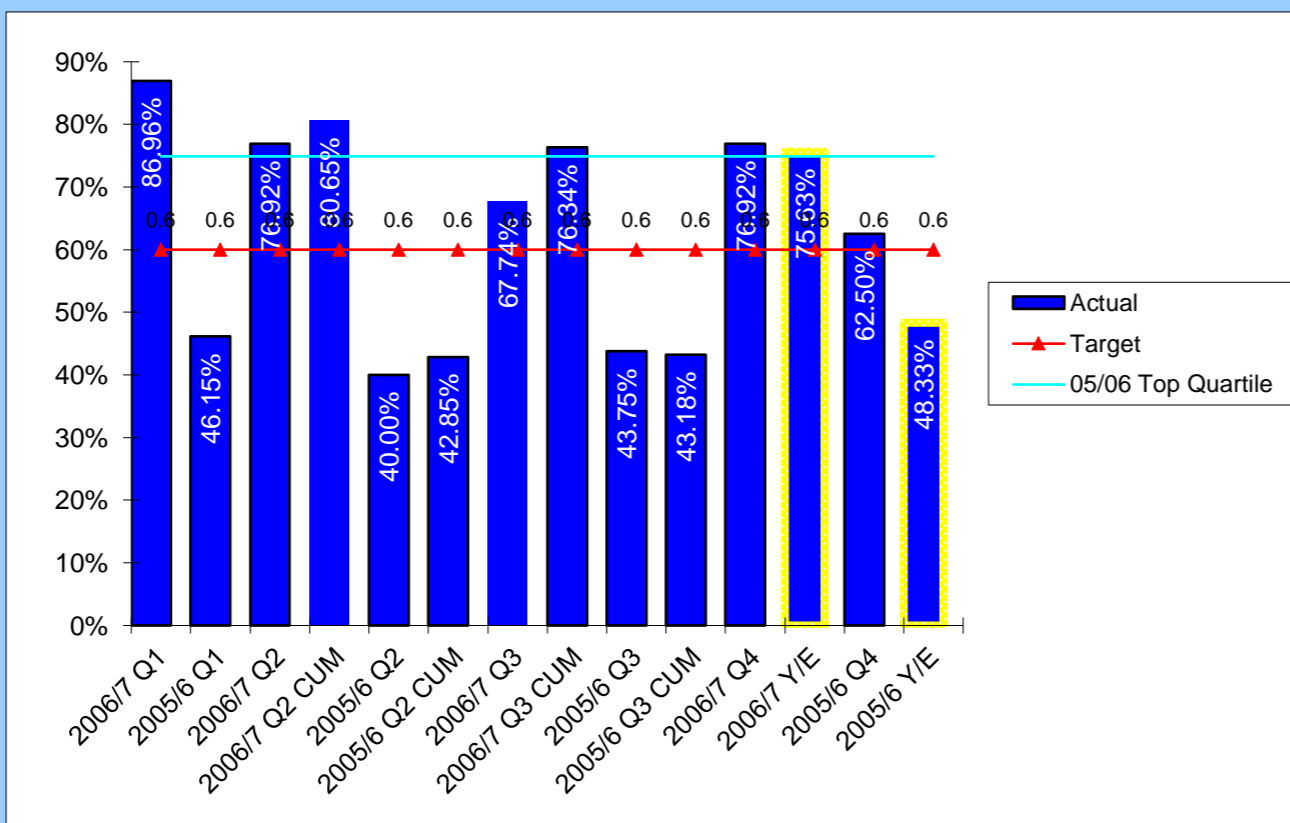
Target

■

Target was unrealistic given performance at the time. One DNO has now eliminated the backlog, which caused the BVPI performance to get worse when they resolved longstanding issues. There are no outstanding faults relating to this DNO on the system at present. The other DNO is 'struggling' at present and their performance is being closely monitored. In light of this, we should achieve the revised target of 30 days for next year.

Head of Service Contact Details: Mike Robinson (52)7028

ERT004 (BV109a) - percentage of major planning applications determined within 13 weeks



Performance Comparisons

↑

2005/6 Top Quartile 74.9%
SBC 4th Quartile

Target

★

Comments: Officers have been able to process additional workload due to reduced staff turnover during 2006-07.

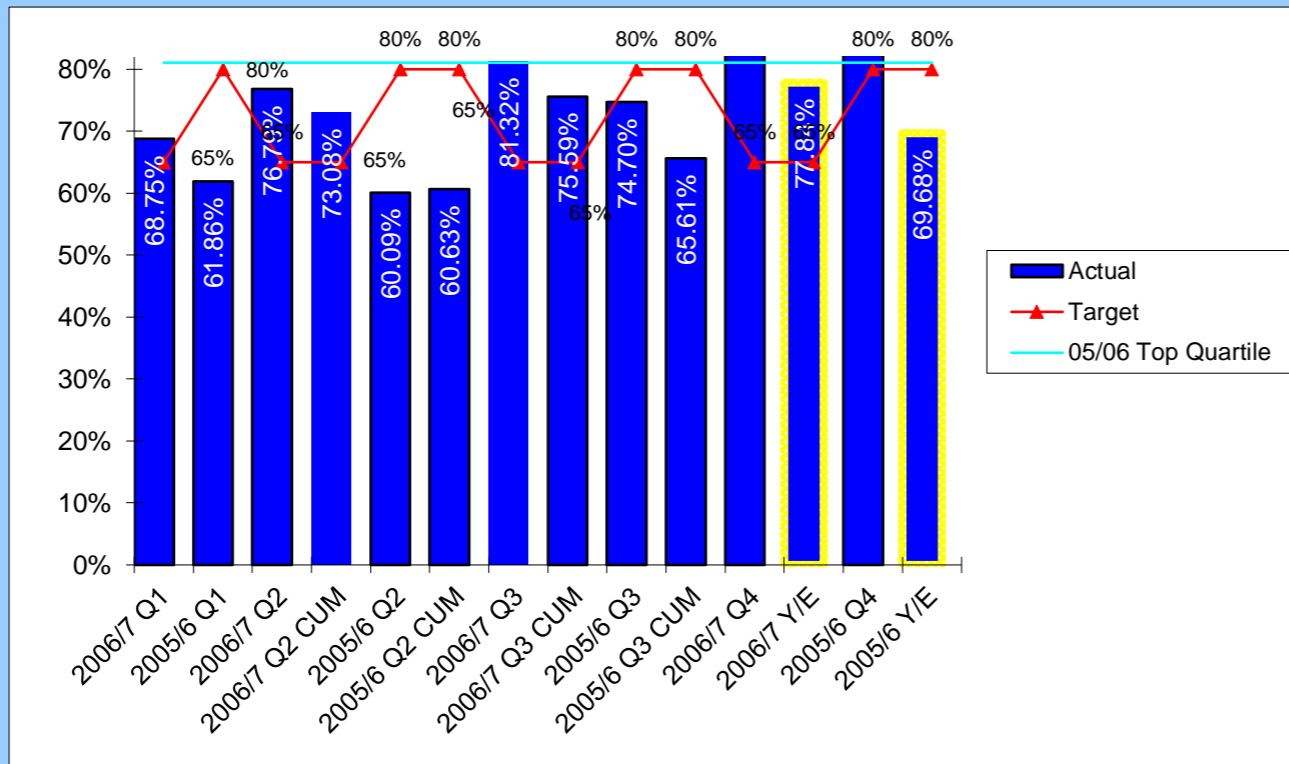
Head of Service Contact Details: Carol Straughan (52)7026



Economic Regeneration and Transport
Key Performance Indicators

Quarter 4 2006/7

ERT005 (BV109b) - percentage of minor planning applications determined within 8 weeks



Performance Comparisons

↑

2005/6 Top Quartile 81.07%
SBC 3rd Quartile

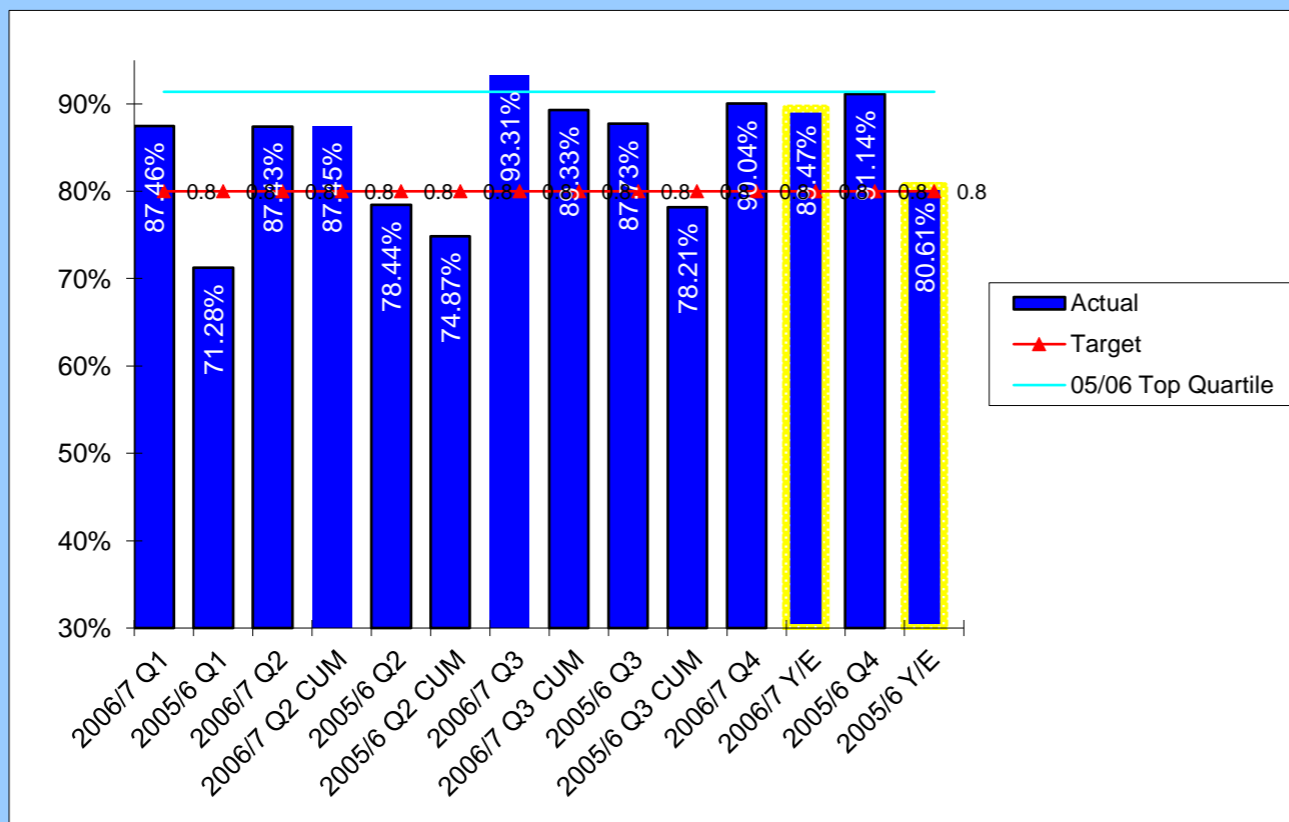
Target

★

Comments: Officers have been able to process additional workload due to reduced staff turnover during 2006-07.

Head of Service Contact Details: Carol Straughan (52)7026

ERT006 (BV109c) - percentage of other planning applications determined within 8 weeks



Performance Comparisons

↑

2005/6 Top Quartile 91.39%
SBC 4th Quartile

Target

★

Comments: Officers have been able to process additional workload due to reduced staff turnover during 2006-07.

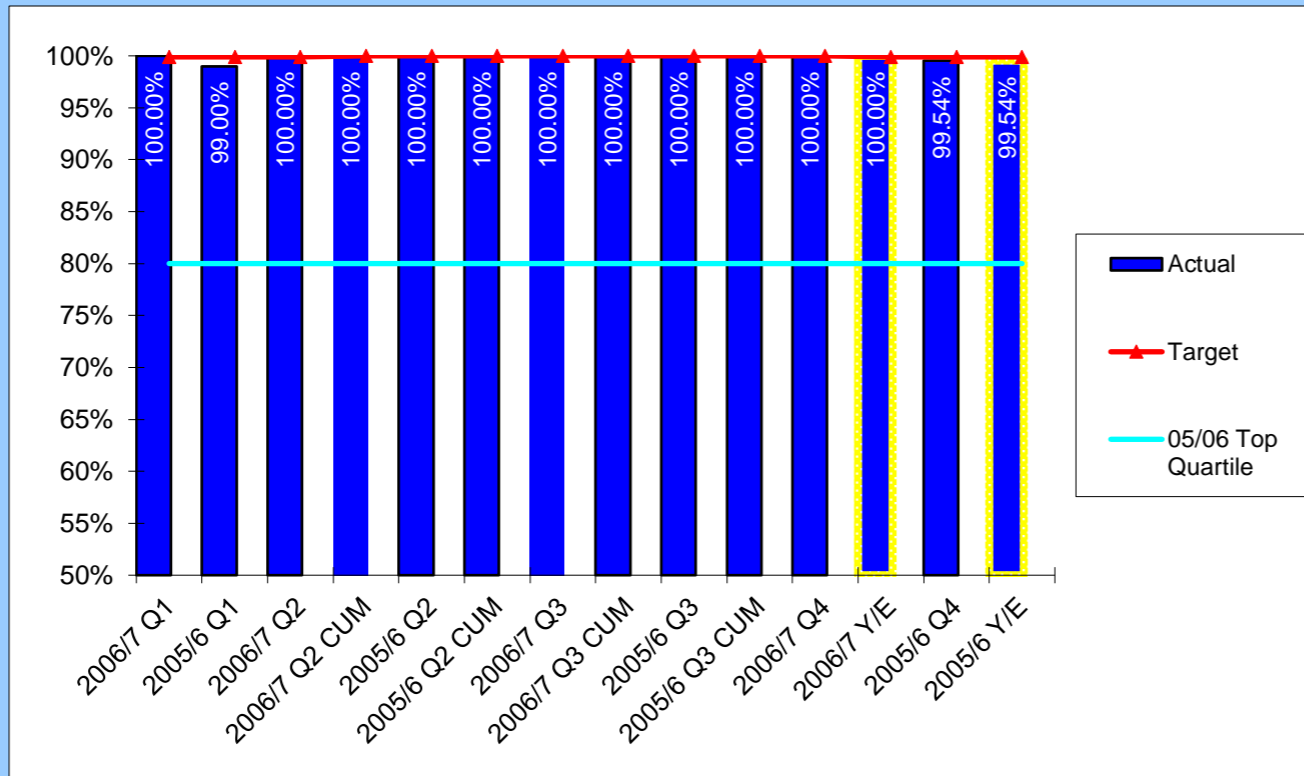
Head of Service Contact Details: Carol Straughan (52)7026



Economic Regeneration and Transport
Key Performance Indicators

Quarter 4 2006/7

ERT007 (BV179) - percentage standard searches carried out in 10 working days



Performance Comparisons

↑

2005/6 Top Quartile 100%
SBC 3rd Quartile

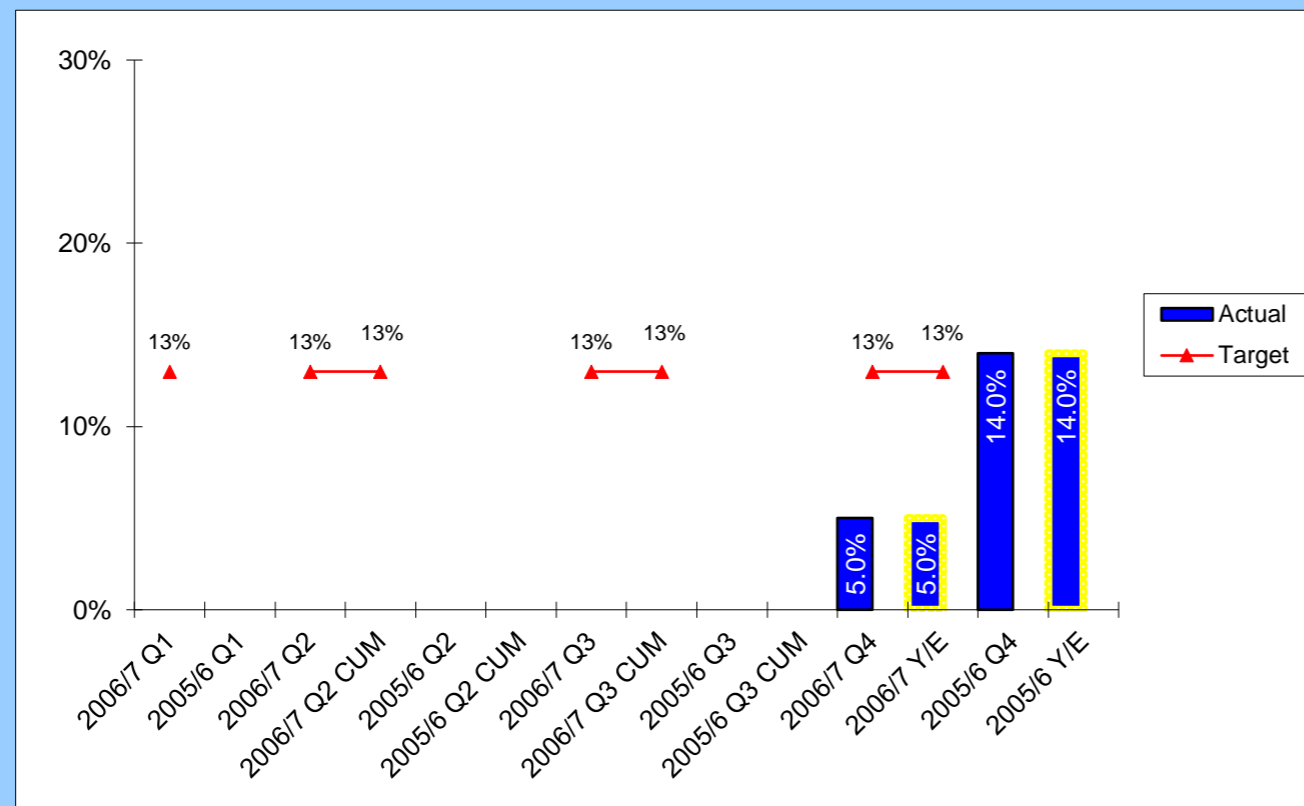
Target

★

Comments: Target achieved.

Head of Service Contact Details: Julie Grant (52)7063

ERT008 (BV223) - percentage of the principal road network with negative residual life



Performance Comparisons

↑

Target

★

Comments: Processing problems found with the contractor's software have now been rectified and the survey data for 2005/6 and 2006/7 have been reprocessed. The 2006/7 result of 5% has been used as the baseline for setting future targets

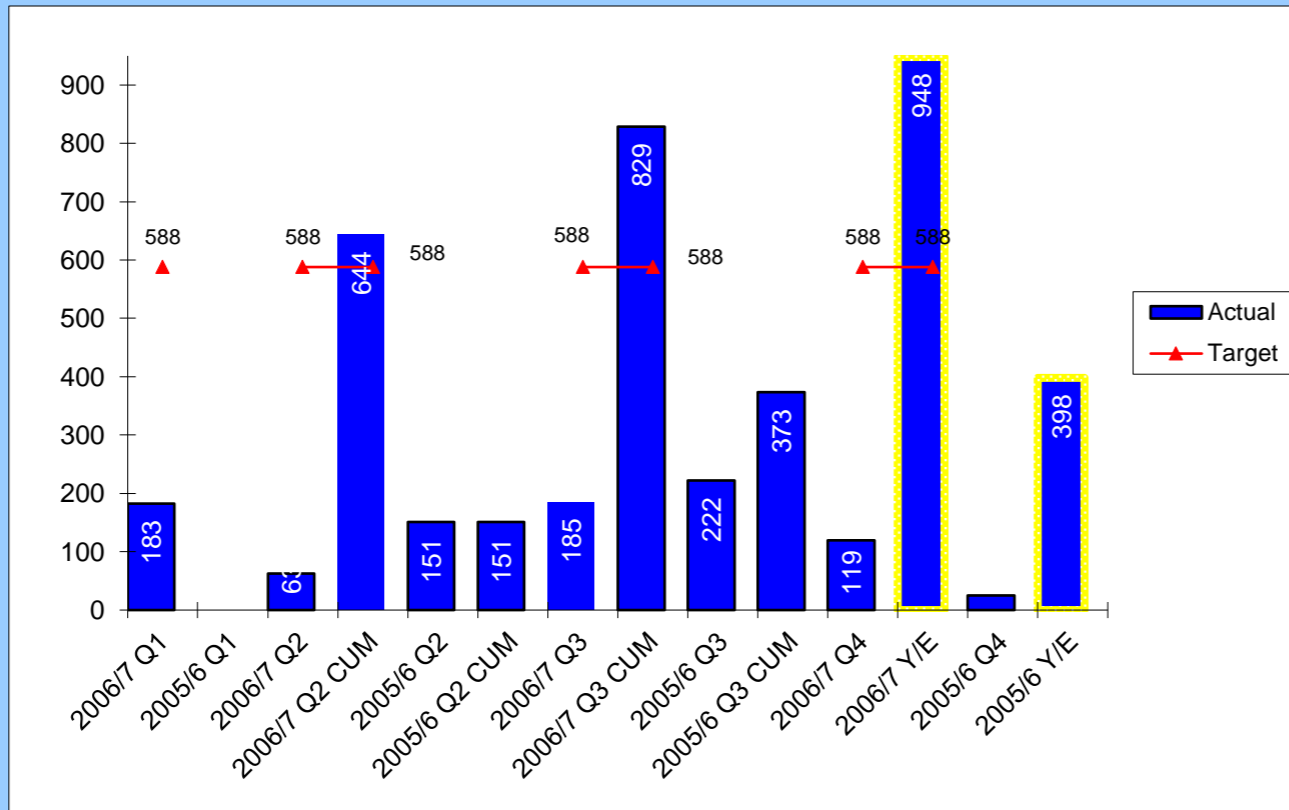
Head of Service Contact Details: Mike Robinson (52)7028



Economic Regeneration and Transport
Key Performance Indicators

Quarter 4 2006/7

ERT009 (A011) - The number of people in receipt of an incapacity benefit who gain a job entry (LPSA 2004-7)



Performance Comparisons



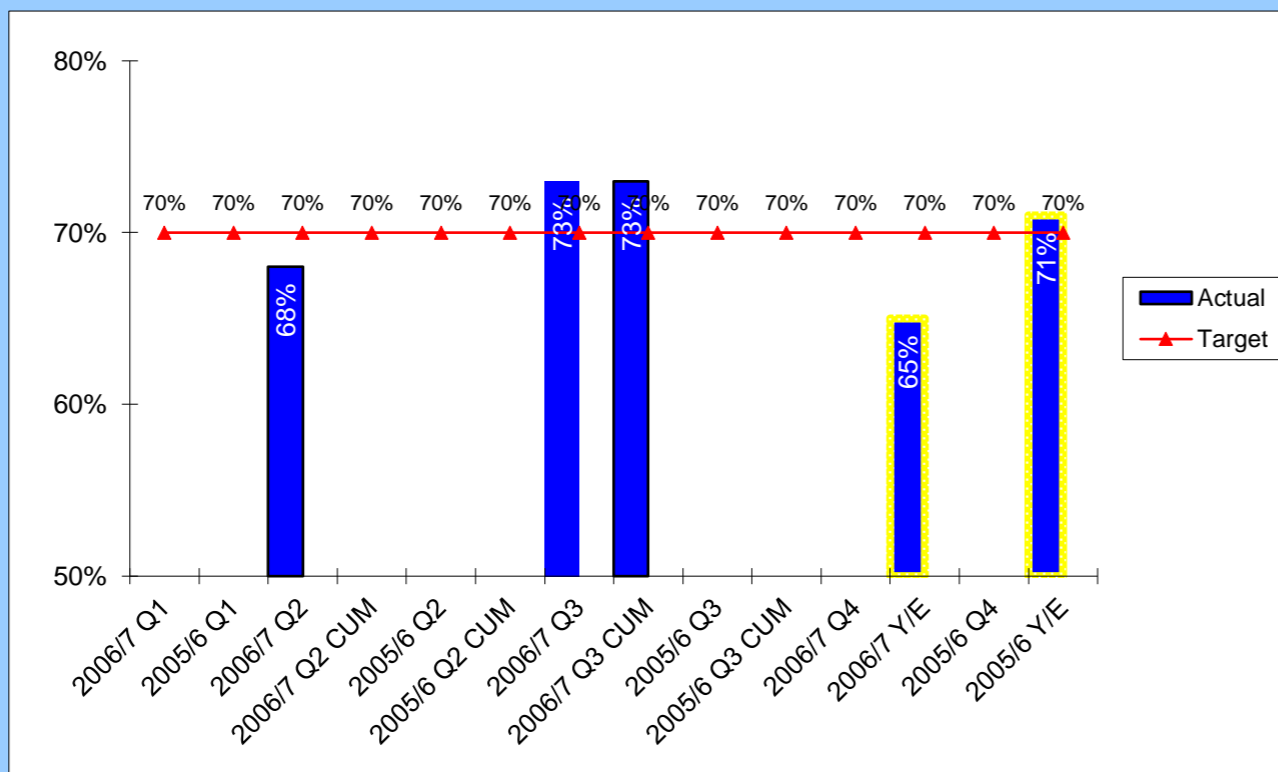
Target



Comments: The Advisers exceeded their individual targets by 8%, which influenced the overall target. With the introduction of the national programme, Pathways to Work and a Government drive towards the "worklessness" agenda this may also have had an affect.

Head of Service Contact Details: Ian Thompson (52)7024

ERT010 (Ch036) - The percentage of young people of school leaving age between June 2004 and June 2007 engaged in education, employment or training in any week in November 2007. (LPSA 2004-7)



Performance Comparisons



Target



Comments: Data reported here is not a year end outturn, it reflects the interim position between each November count leading to the final outturn in November 2007 when performance will be measured against the target.

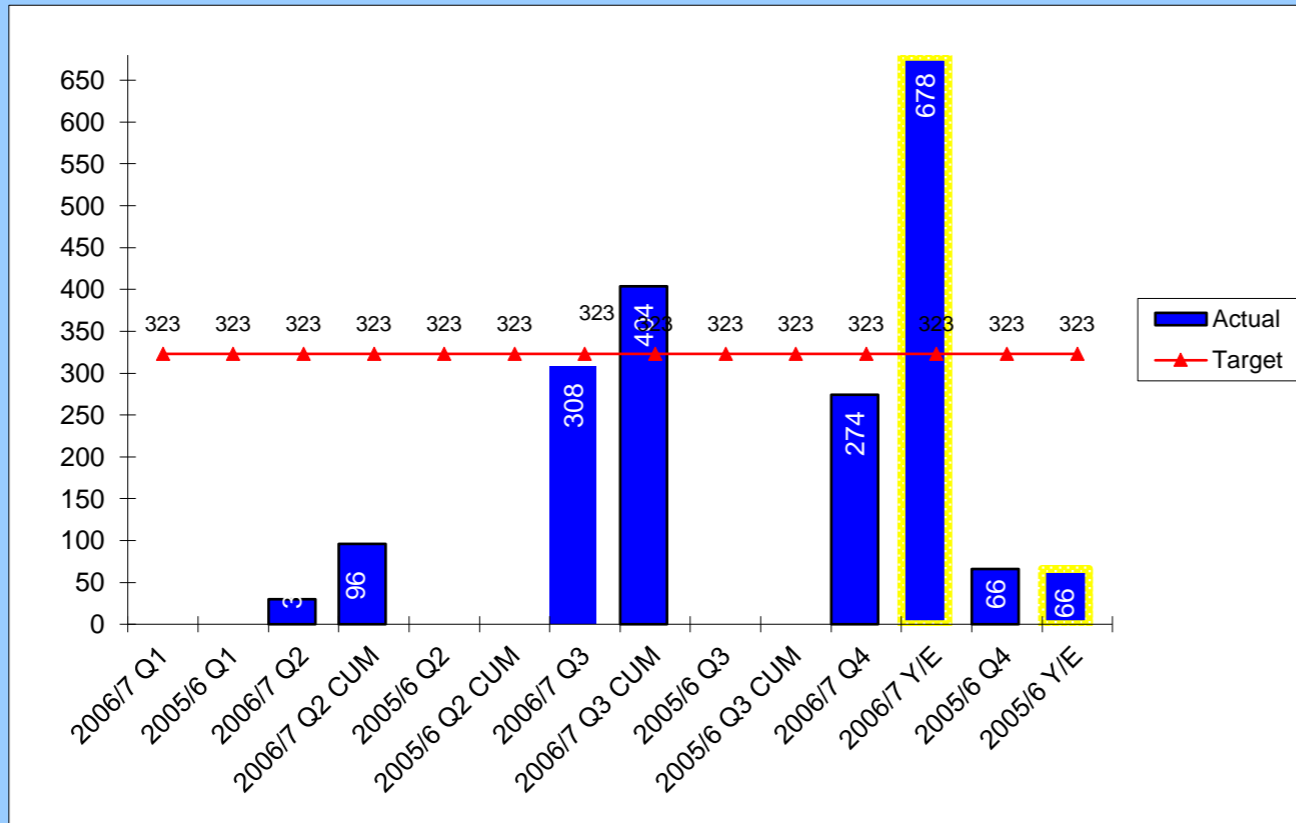
Head of Service Contact Details: Ruth Hill (52)7055



Economic Regeneration and Transport
Key Performance Indicators

Quarter 4 2006/7

ERT011 (A012) - The number of people in receipt of an incapacity benefit who gain a job entry between 1 April 2005 and 31 March 2007 for 16+ hours or more per week for at least 13 consecutive weeks (LPSA 2004-7)



Performance Comparisons

↑

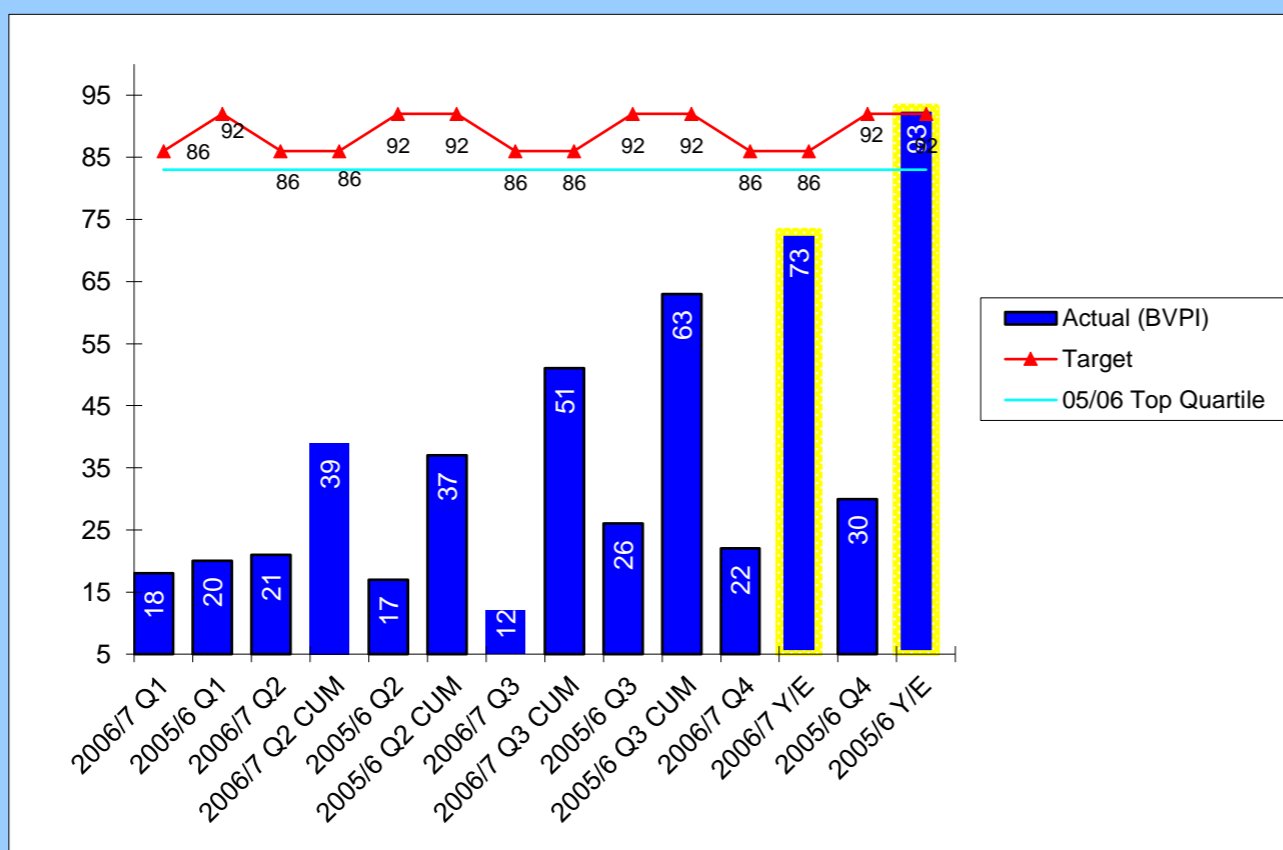
Target

★

Comments: Project started October 2005, therefore no retention data for people still employed after 13 weeks was available until Jan 2006.

Head of Service Contact Details: Ian Thompson (52)7024

ERT012 (BV99a(i)) - Improving road safety - reducing the numbers of people killed or seriously injured on Stockton's roads



Performance Comparisons

↑

2005/6 Top Quartile 83 SBC
2nd Quartile

Target

★

Comments: The 2006/7 year end figure of 73 is based on the period January - December 2005.

Head of Service Contact Details: Mike Robinson (52)7028