



Healthier Communities & Adults
Key Performance Indicators



Target achieved



Target not achieved

Quarter 4 2006/7

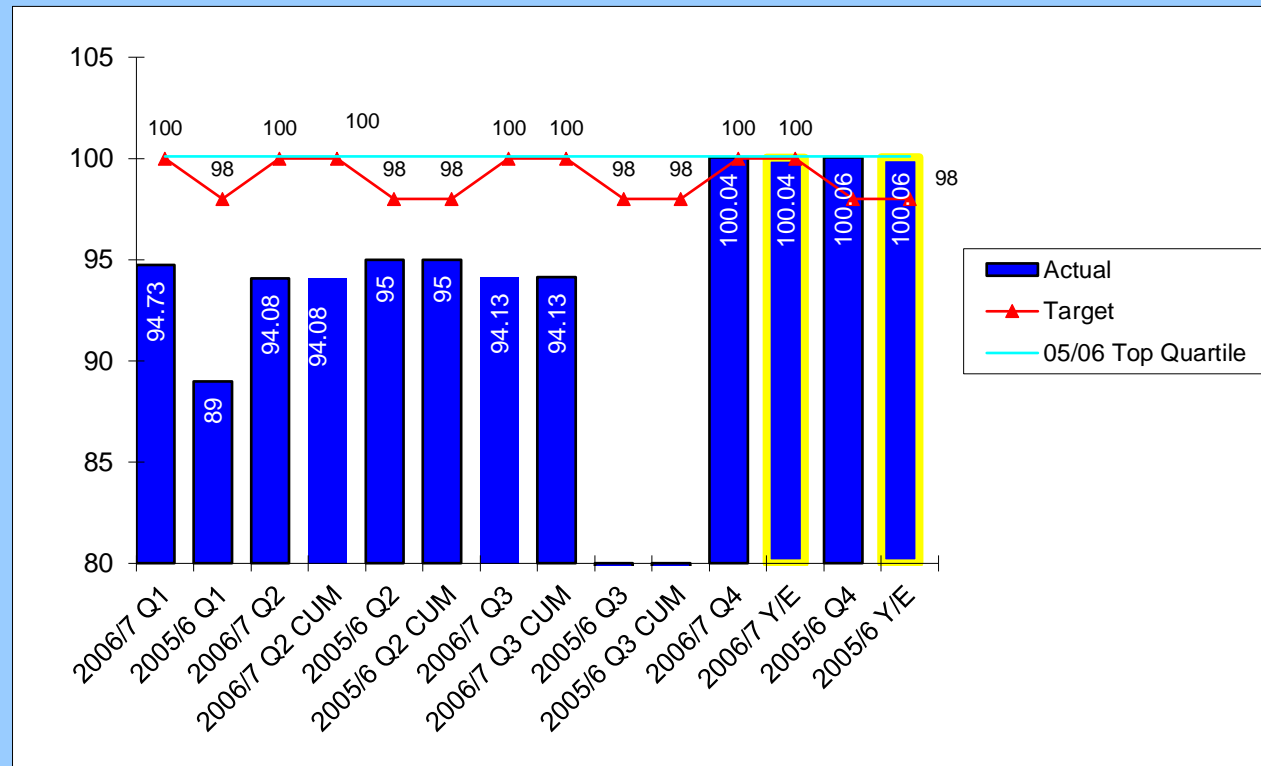


Within 2% of target

Quartile position: 1st = best (top); 4th = worst

HCA 001 (BV 54)

The number of older people helped to live at home, per 1,000 population aged 65 or above



Performance Comparisons



2005/6 Top Quartile 100.10
SBC 2nd Quartile

Target

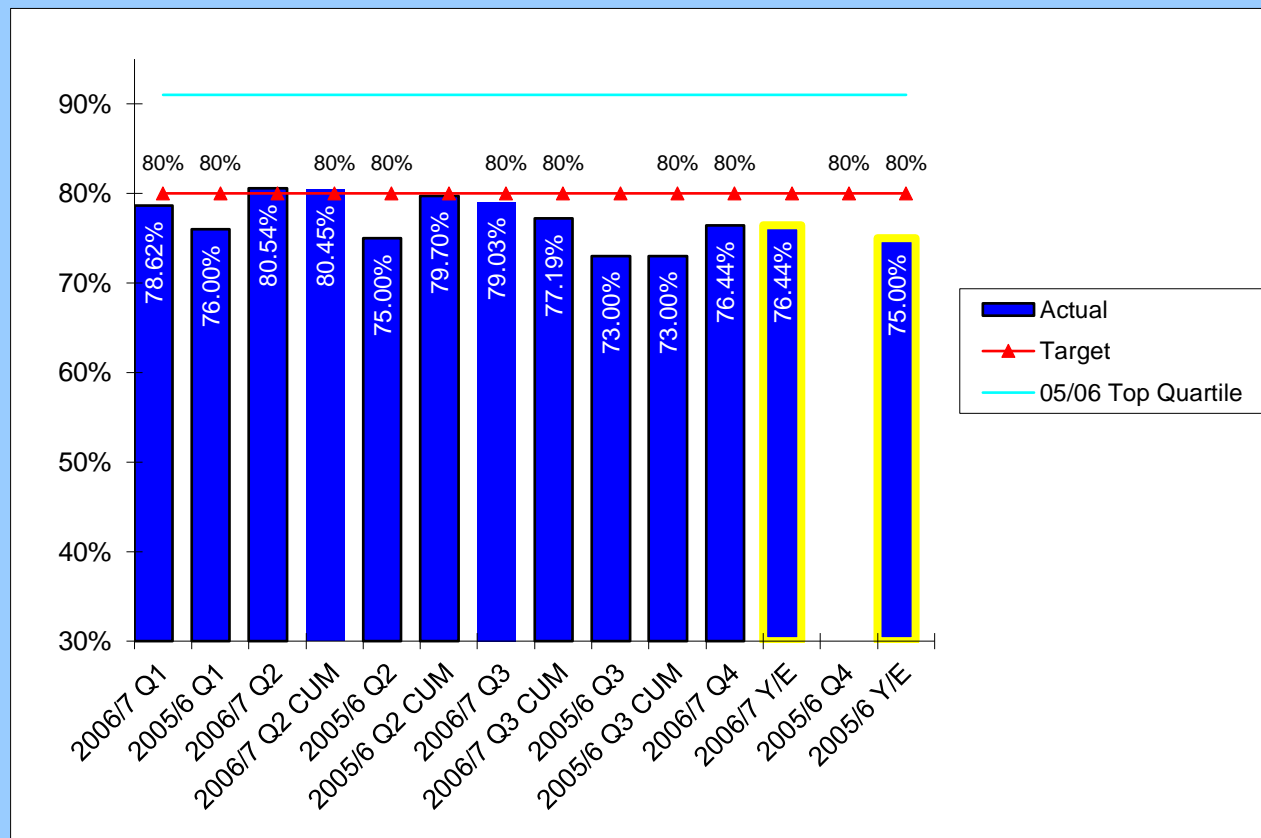


Comments: CESC 06/07 target 105. Each quarter figure is the snapshot performance at end of that quarter, so a cumulative figure is not applicable. Year end outturn is on target and moves from a 'good' to 'very good' rating in the national social care performance network.

Head of Service Contact Details: Sean McEneaney (52)7045

HCA002 (BV 56)

Percentage of items and equipment delivered and adaptations made within 7 working days



Performance Comparisons



2005/6 Top Quartile 91
SBC 4th Quartile

Target



Comments: CESC 06/07 target 85%. 05/06 actual should be 75.23%. Although below the year end target, performance is improved on last year and has been sustained within the 'good' banding of the national social care performance framework. An action plan is being developed with the provider (Tees Community Equipment Store) to improve processes which will impact on performance over the coming year.

Head of Service Contact Details: Sean McEneaney (52)7045

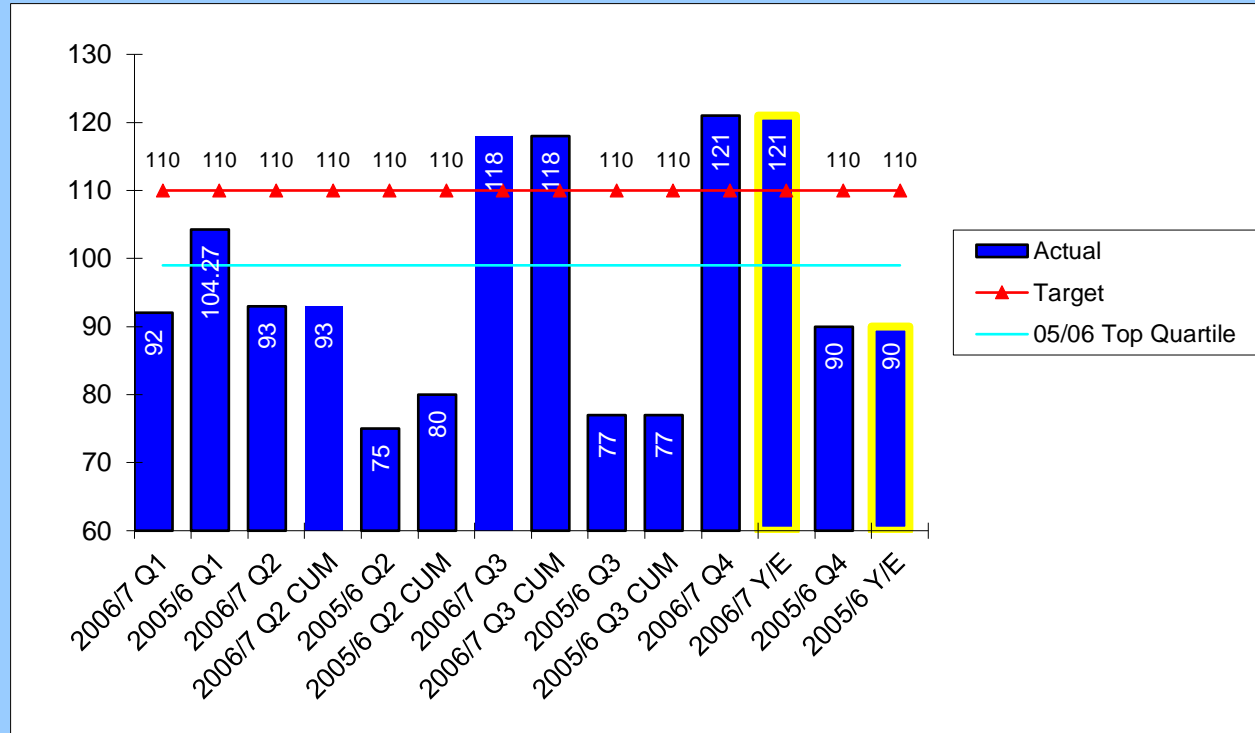


Healthier Communities & Adults
Key Performance Indicators

Quarter 4 2006/7

HCA003 (BV 201)

Adults and older people receiving direct payments at 31 March per 100,000 population aged 18+ (age standardised)



Performance Comparisons

↑

2005/6 Top Quartile 99
SBC 2nd Quartile

Target

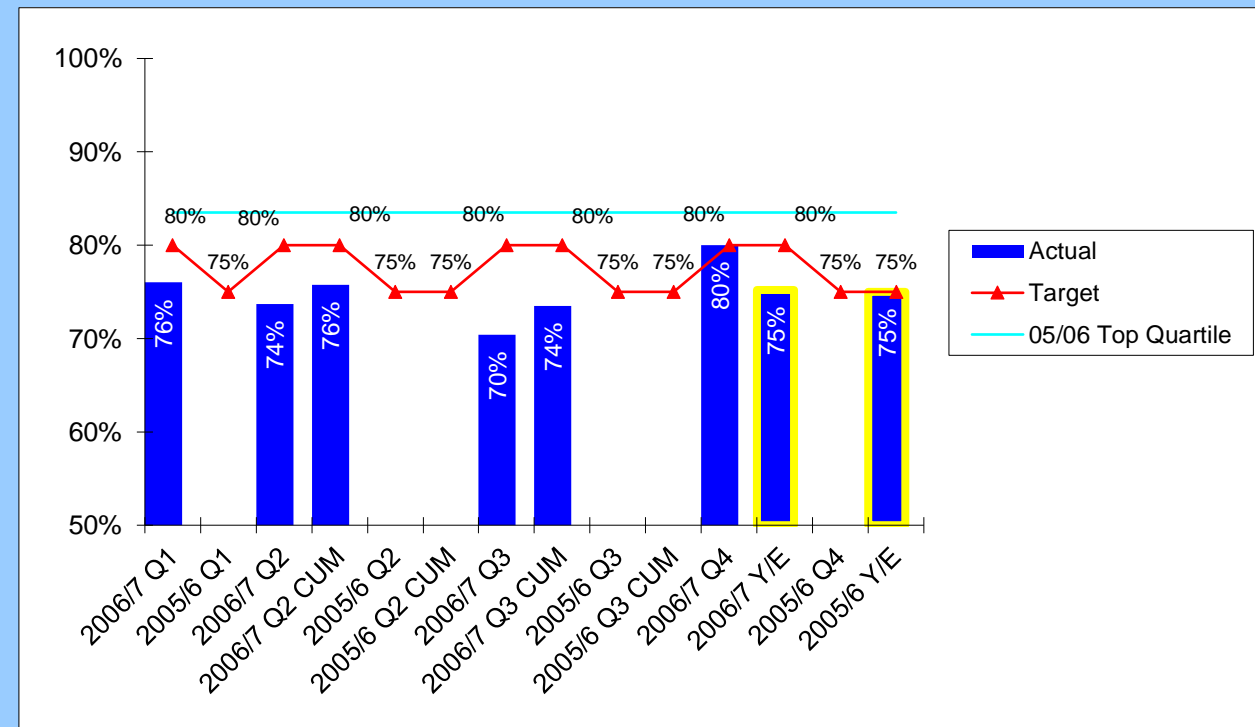
★

Comments: CESC 06/07 target 123. Each quarter figure is the snapshot performance at end of that quarter, so a cumulative figure is not applicable. Year end outturn is very close to target and reflects good improvement on the previous year.

Head of Service Contact Details: Sean McEneany (52)7045

HCA004 (BV 195)

Percentage of social care assessments completed inside acceptable waiting times for new clients aged 65+



Performance Comparisons

↔

2005/6 Top Quartile 83.5%
SBC 3rd Quartile

Target

■

Comments: Performance has been static, not achieving target. Delays in assessments relate mainly to more complex cases within specialist services, where both staffing arrangements and assessment processes have been under review. Considerable success in reducing the waiting list of cases means that performance has been affected in this period by a relatively high number of 'out of timescale' cases being processed.

Head of Service Contact Details: Ruth Hill (52)7055

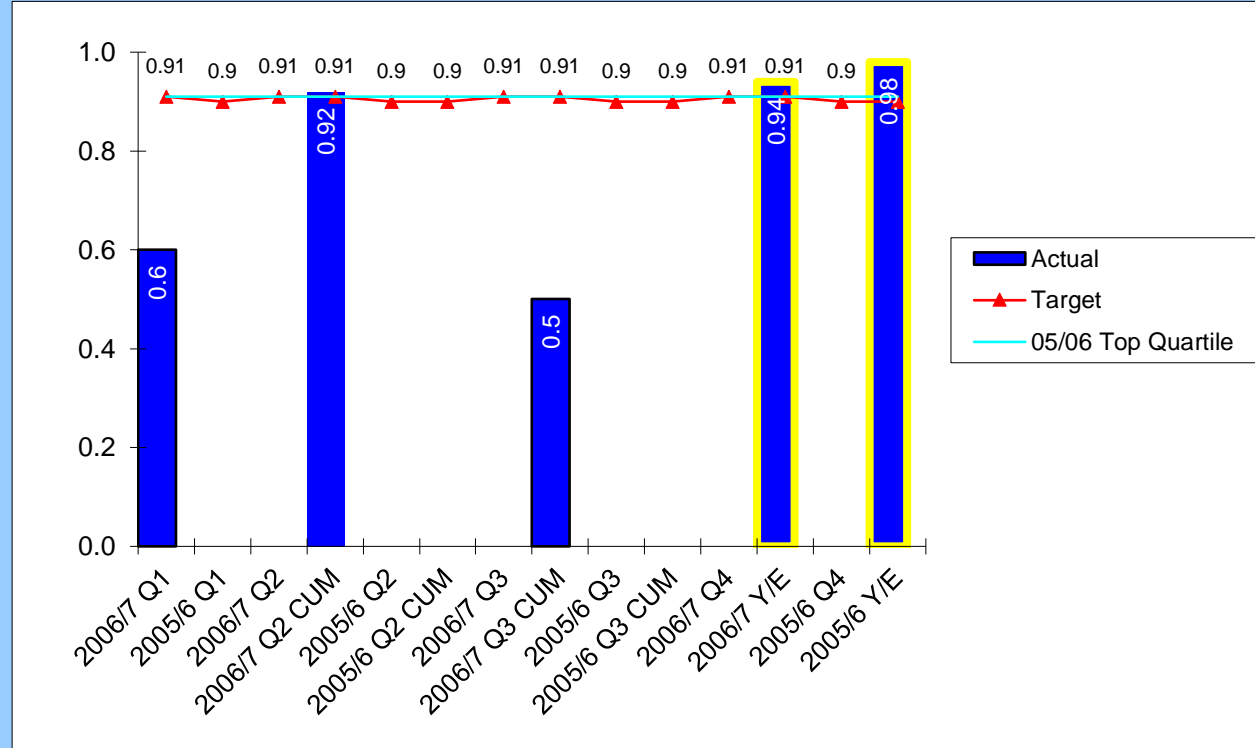


Healthier Communities & Adults
Key Performance Indicators

Quarter 4 2006/7

HCA005 (BV 161)

The ratio of care leavers aged 19 that are engaged in employment, education and training against all 19 year olds that are engaged in employment, education and training



Performance Comparisons



2005/6 Top Quartile 0.91
SBC Top Quartile

Target

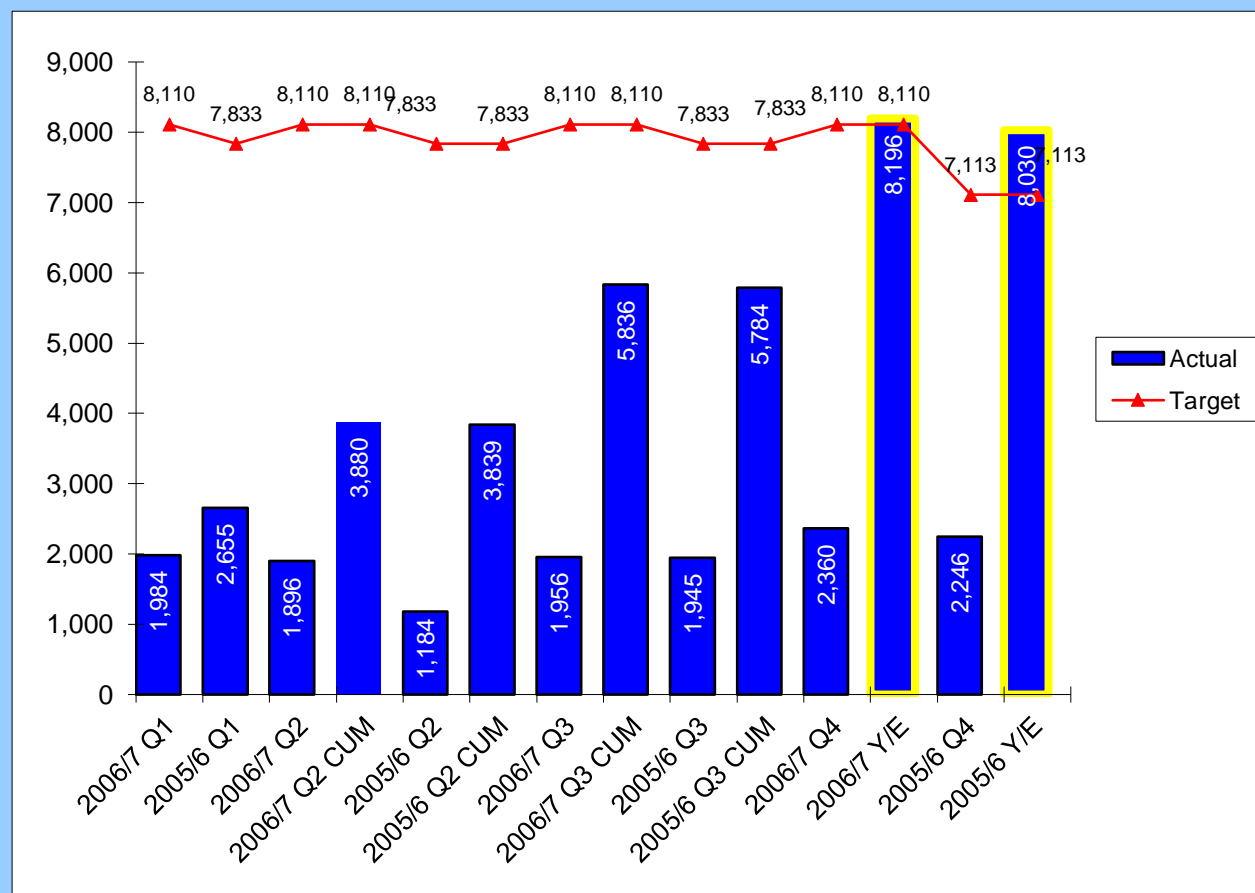


Comments: The small cohort involved in this indicator (18 care leavers this year) results in fluctuations in the quarterly figures. Despite the challenging nature of the 06-07 cohort the year end outcome has achieved the target, is close to the previous year's figure, and sustains the 'very good' rating in the national social care framework.

Head of Service Contact Details: Jane Humphreys (52)7053

HCA006 (Le001)

Number of swims and other visits to pools and sports centres per 1,000 population



Performance Comparisons



Target



Comments:.

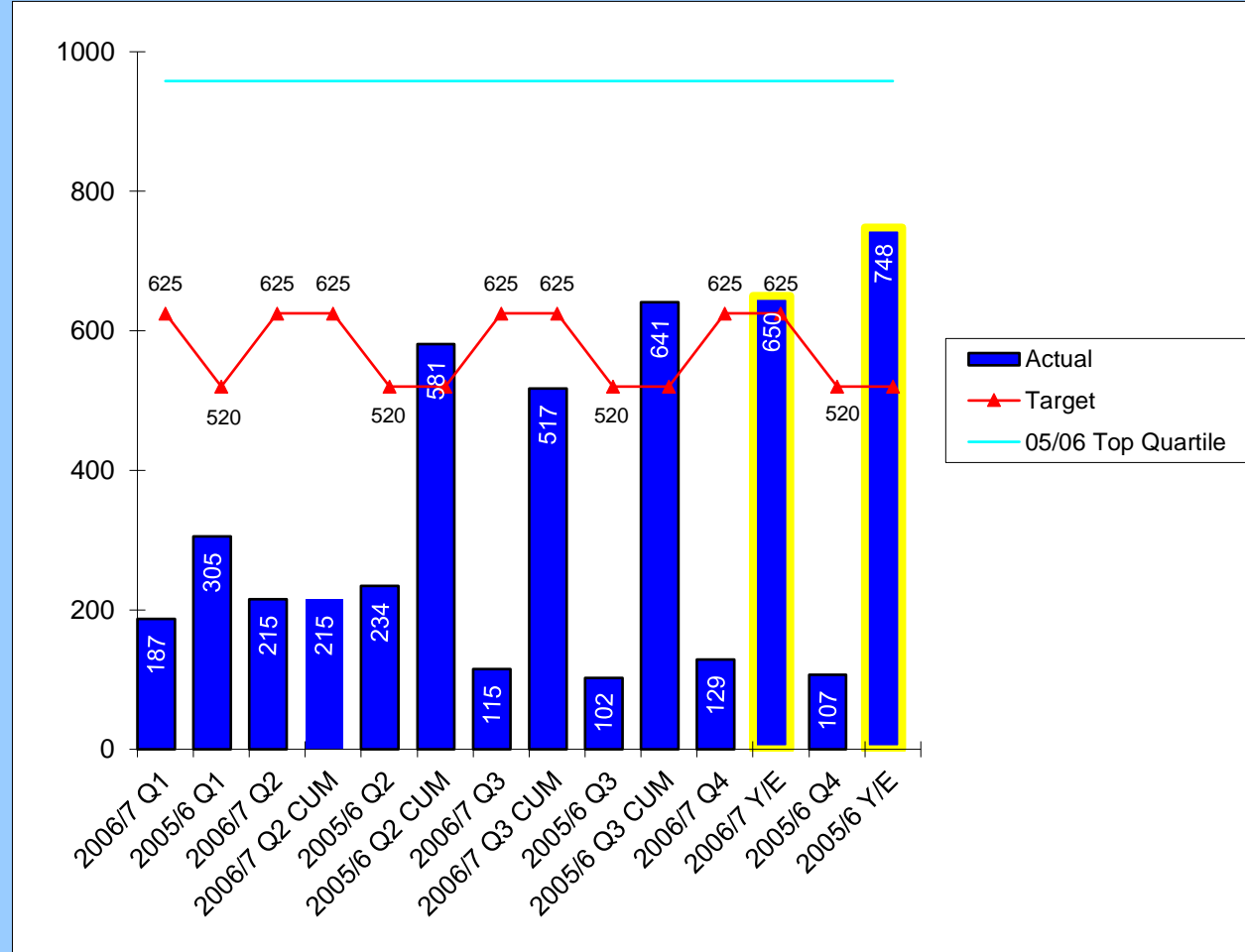
Head of Service Contact Details: Steve Chaytor (52)7322



Healthier Communities & Adults
Key Performance Indicators

Quarter 4 2006/7

HCA007 (BV 170a) Number of visits to and usage of museums per 1,000 population



Performance Comparisons



2005/6 Top Quartile 958
SBC 2nd Quartile

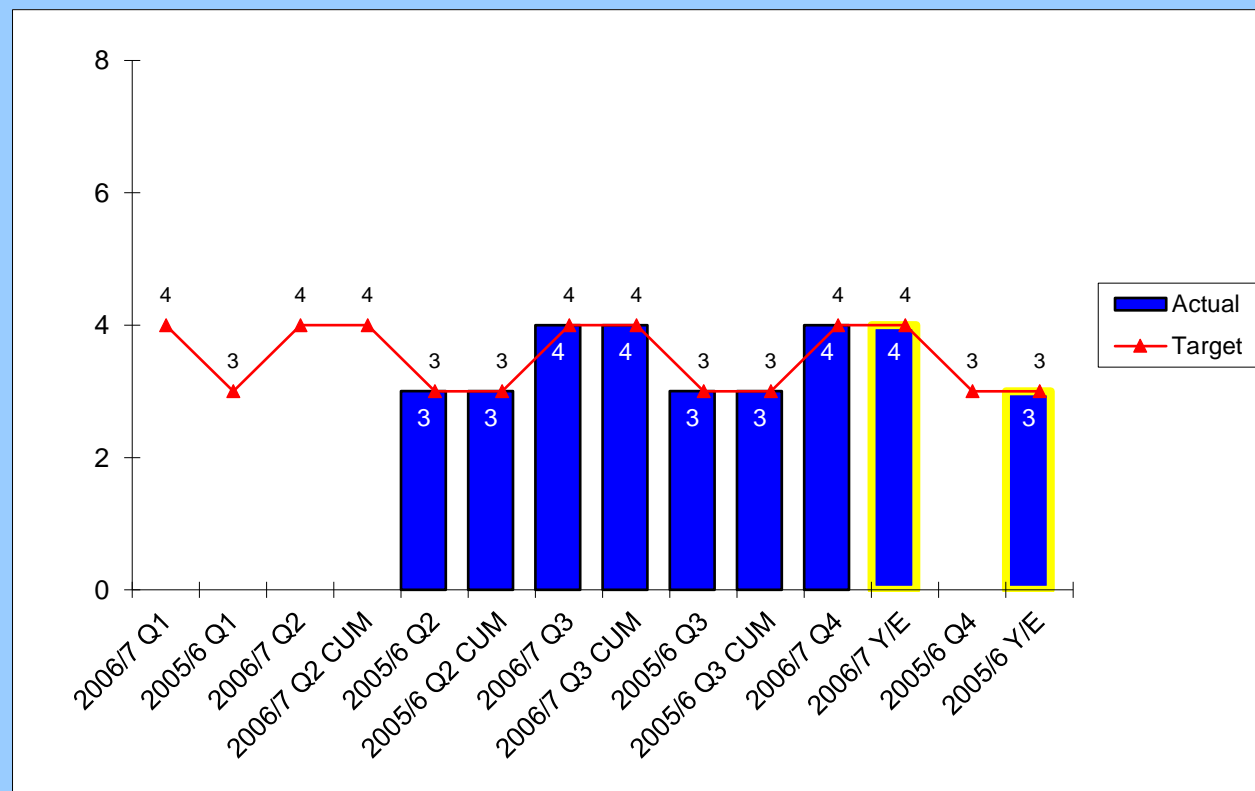
Target



Comments: Performance has exceeded the target and reflects an overall upward trend over time (the 05-06 outturn was an exception due to a single feature which attracted unusually high visitor numbers).

Head of Service Contact Details: Reuben Kench (52)7039

HCA008 (BV 220) Level of compliance against the Public Library Service Standards (points are scored according to the number of Public Library Service Standards that the authority complies with)



Performance Comparisons



Target



Comments: The last annual assessment confirmed compliance with 9 out of 10 of the standards, resulting in achievement of the targeted Level 4 performance.

Head of Service Contact Details: Reuben Kench (52)7039

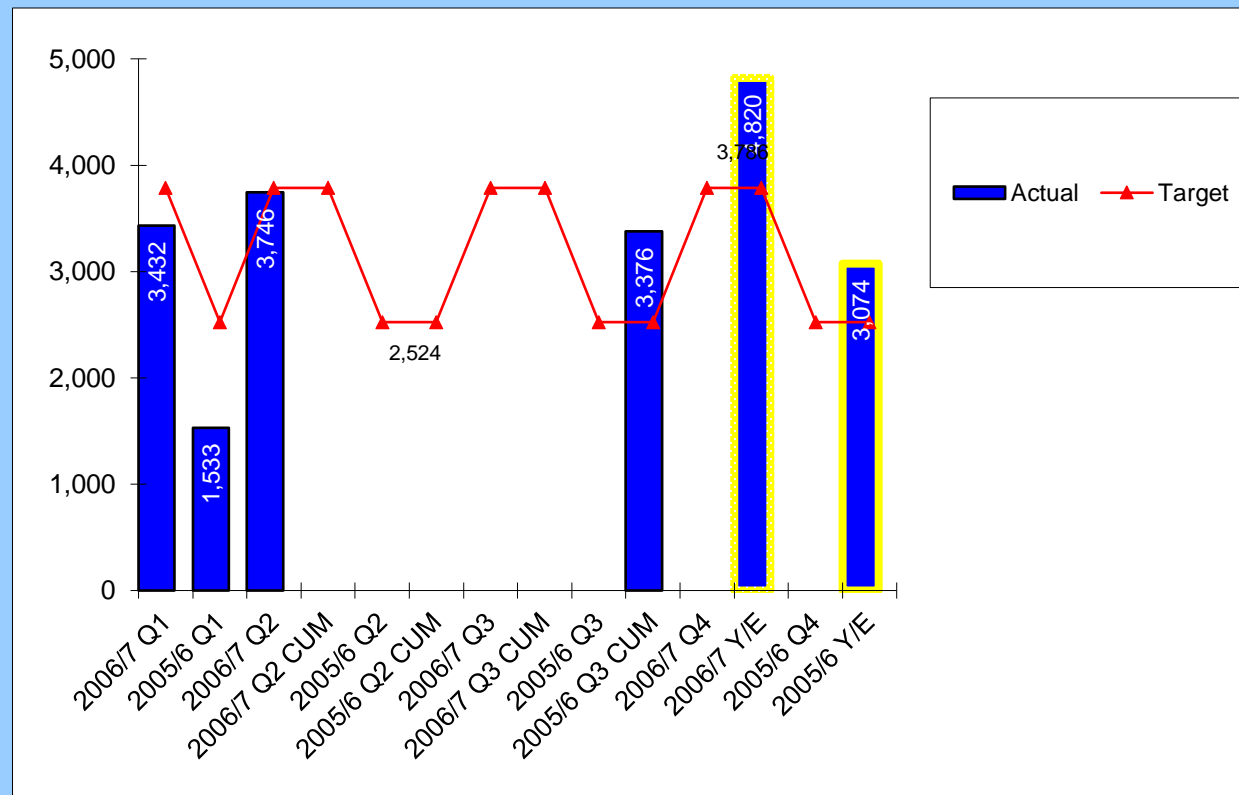


Healthier Communities & Adults
Key Performance Indicators

Quarter 4 2006/7

HCA009 (A013)

The number of people who approached the smoking cessation service between 1st April 2004 and 31st March 2007 who were still quitters at the four week follow up stage (LPSA 2004-07)



Performance Comparisons



Target

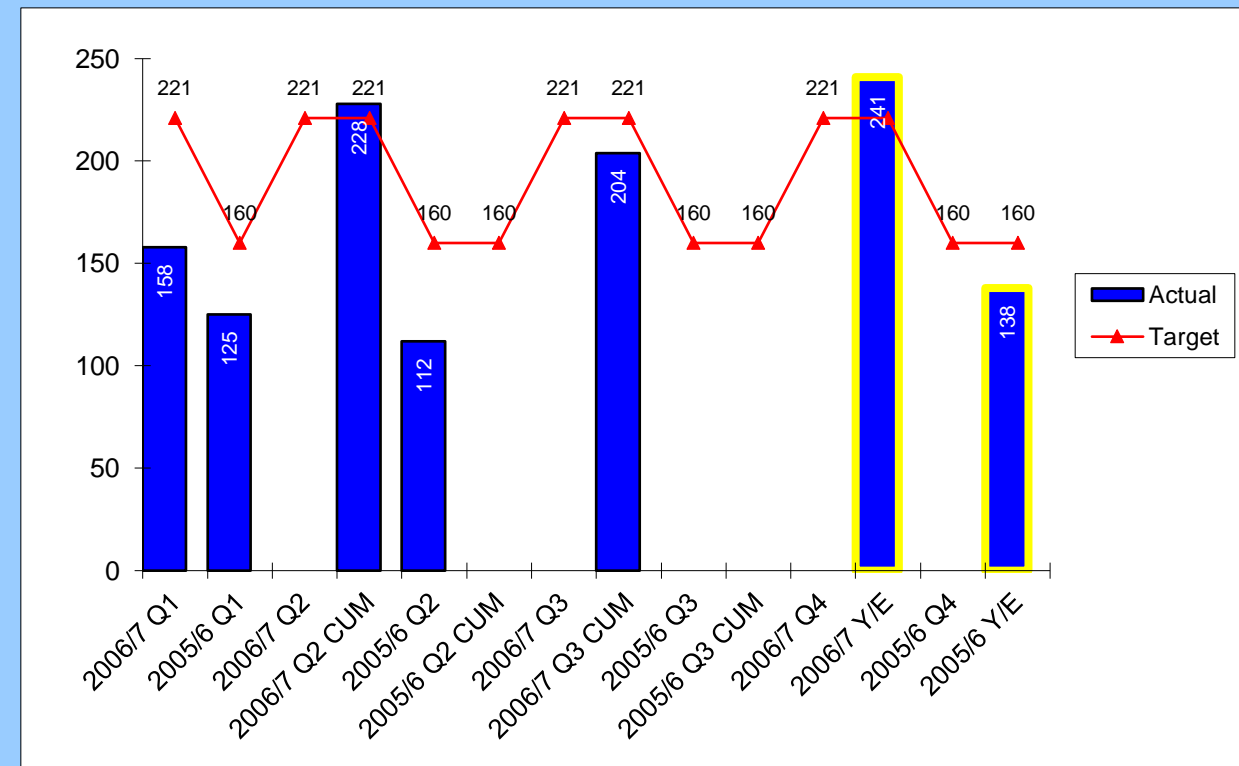


Comments: Target has been exceeded at the year end.

Head of Service Contact Details: Sue Cash (PCT)

HCA010 (A006)

The number of adults and older people who take up direct payments during the period 1st April 2004 and 31st March 2007 (LPSA 2004-07)



Performance Comparisons



Target



Comments: As predicted at Q3, year end performance has exceeded the target.

Head of Service Contact Details: Sean McEneany (52)7045

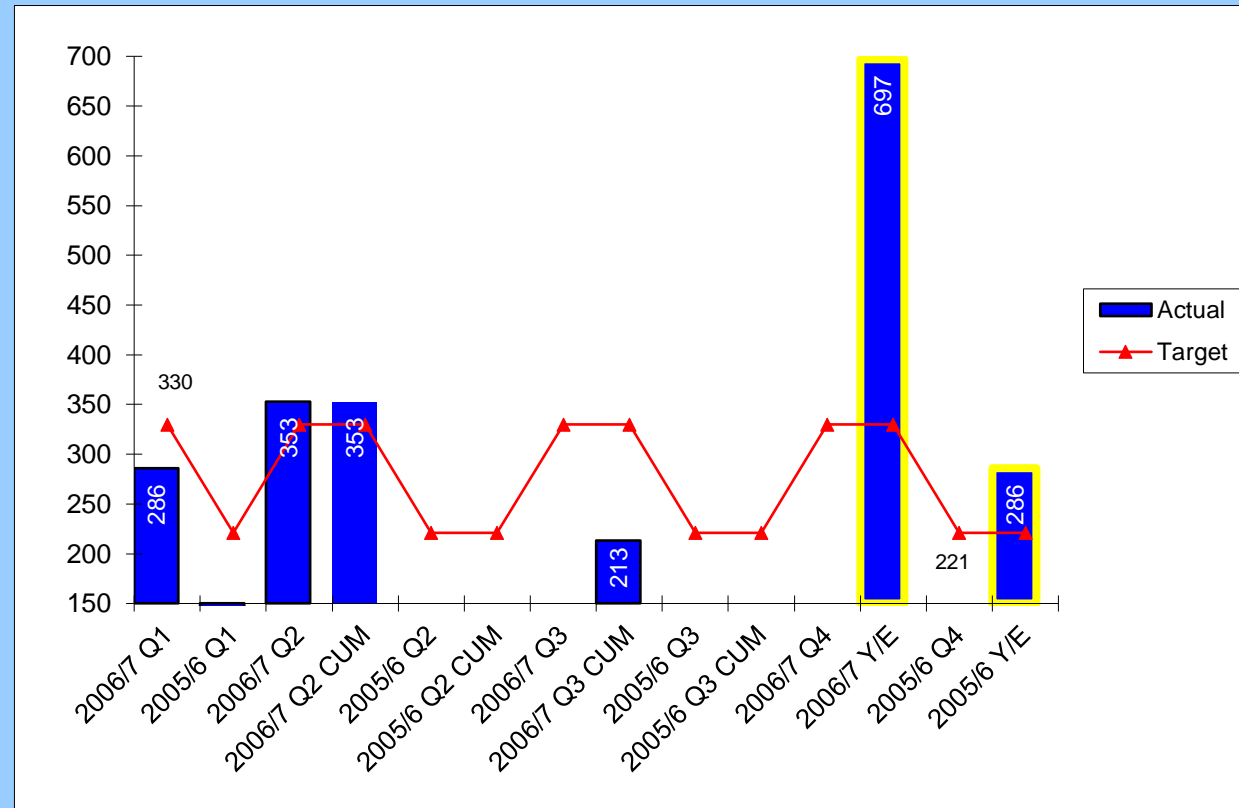


Healthier Communities & Adults
Key Performance Indicators

Quarter 4 2006/7

HCA011 (A010)

The number of carers receiving a carer's break or specific carer's service during the period 1st April 2004 and 31st March 2007 (LPSA 2004-07)



Performance Comparisons



Target

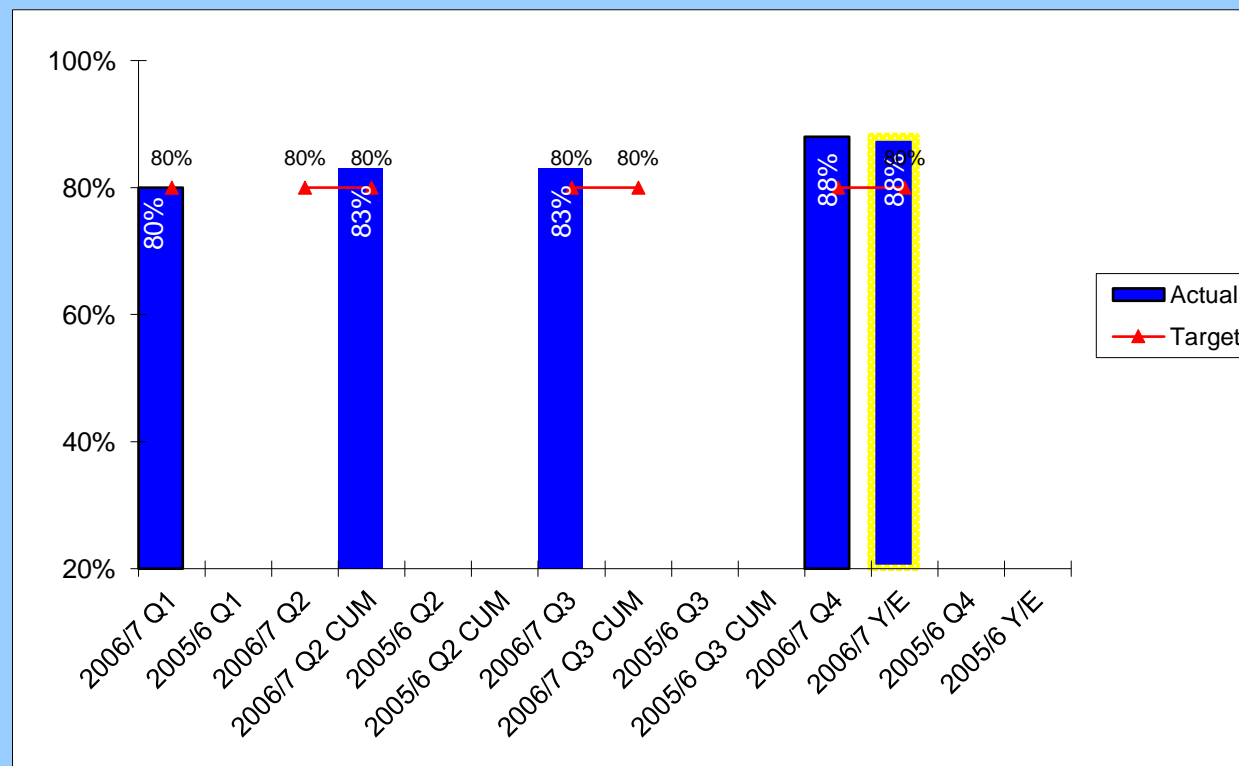


Comments: Revised care planning procedures and more rigorous capturing and recording of carer assessments and services has resulted in the data reflecting more accurately the range of activity in this area. Year end performance, therefore, exceeds significantly the original target. Future targets will reflect the revised arrangements.

Head of Service Contact Details: Sean McEneany (52)7045

HCA012 (PAF A80)

The proportion of drug misusers discharged after 12 weeks or who remain in treatment beyond 12 weeks (subject to final definition from Healthcare Commission)



Performance Comparisons

n/a (trend)

Target



Comments: Data for 2006/7 only. Performance has improved during the year and has exceeded the target.

Head of Service Contact Details: Ruth Hill (52)7055

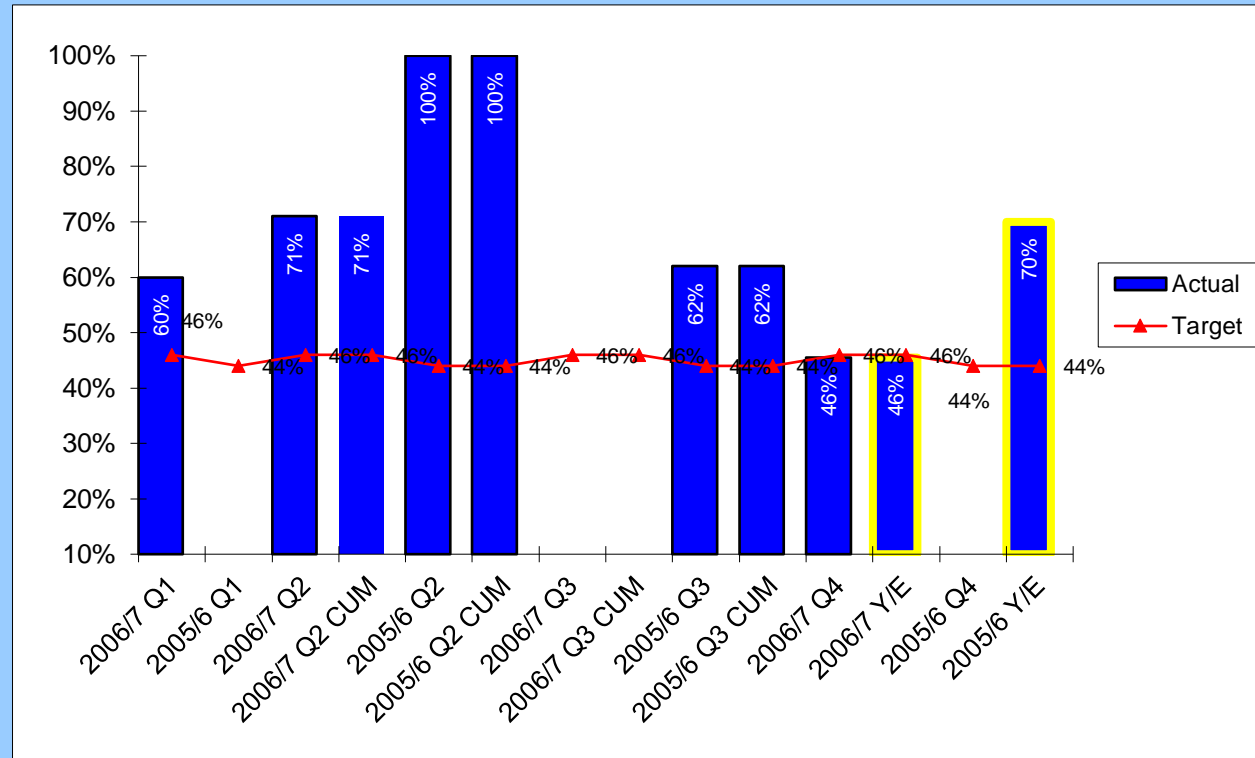


Healthier Communities & Adults
Key Performance Indicators

Quarter 4 2006/7

HCA013 (A009)

Adult literacy and numeracy - the number of adults during the period 1st August 2004 to 31st July 2007 who achieve qualifications at entry levels 1, 2 or 3 (LPSA 2004-07)



Performance Comparisons



Target

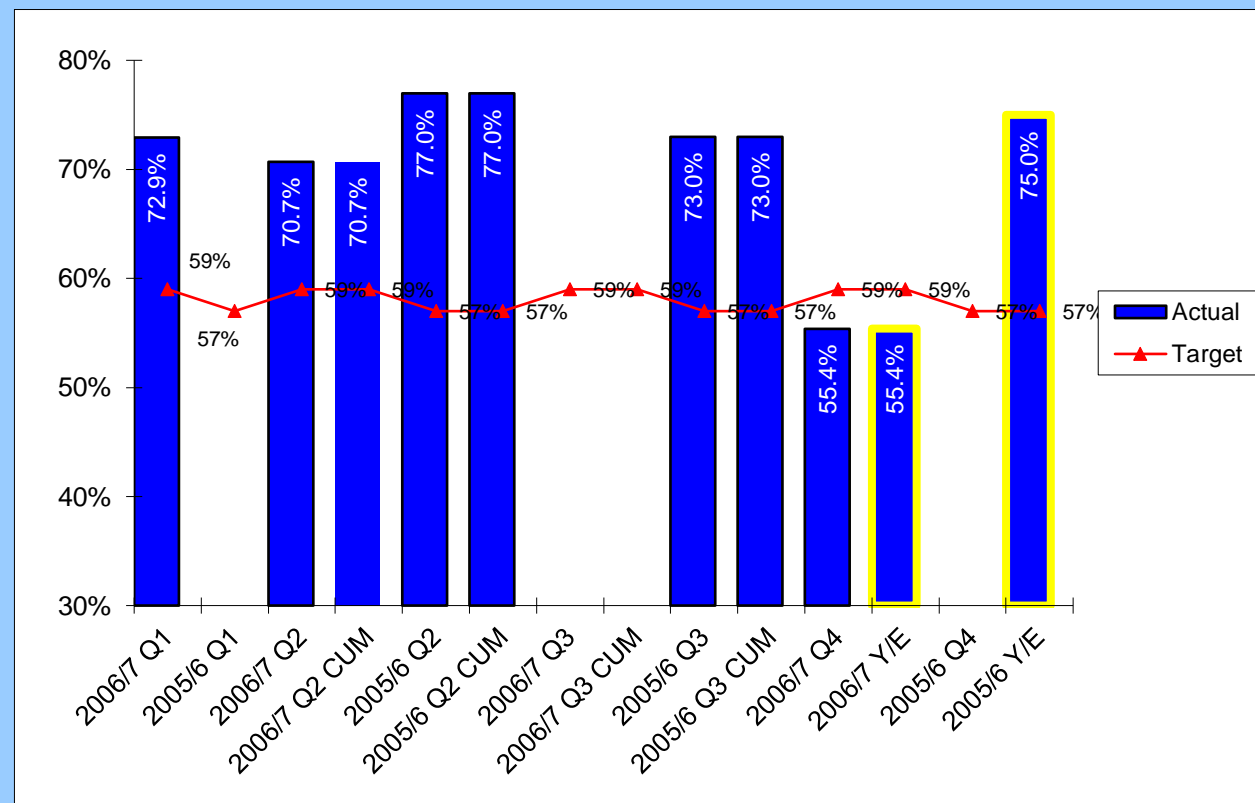


Comments: The variation between 05-06 and 06-07 year end actual data reflects the use of a revised method of calculating this measure at the 06-07 year end, following internal audit review (the revised approach is based on the number achieving qualifications as a % of those enrolled on courses, rather than those registered for courses; this latter approach was used in determining the original LPSA target). Using the revised method, year end performance is just in line with the original target (i.e. only 0.5% below).

Head of Service Contact Details: Ruth Hill (52)7055

HCA014 (A007)

Adult literacy and numeracy - the number of adults during the period 1st August 2004 to 31st July 2007 who achieve qualifications at Level 1 (LPSA 2004-07)



Performance Comparisons



Target



Comments: The variation between 05-06 and 06-07 year end actual data reflects the use of a revised method of calculating this measure at the 06-07 year end, following internal audit review (the revised approach is based on the number achieving qualifications as a % of those enrolled on courses, rather than those registered for courses; this latter approach was used in determining the original LPSA target). Using the revised method, year end performance is below the original target.

Head of Service Contact Details: Ruth Hill (52)7055

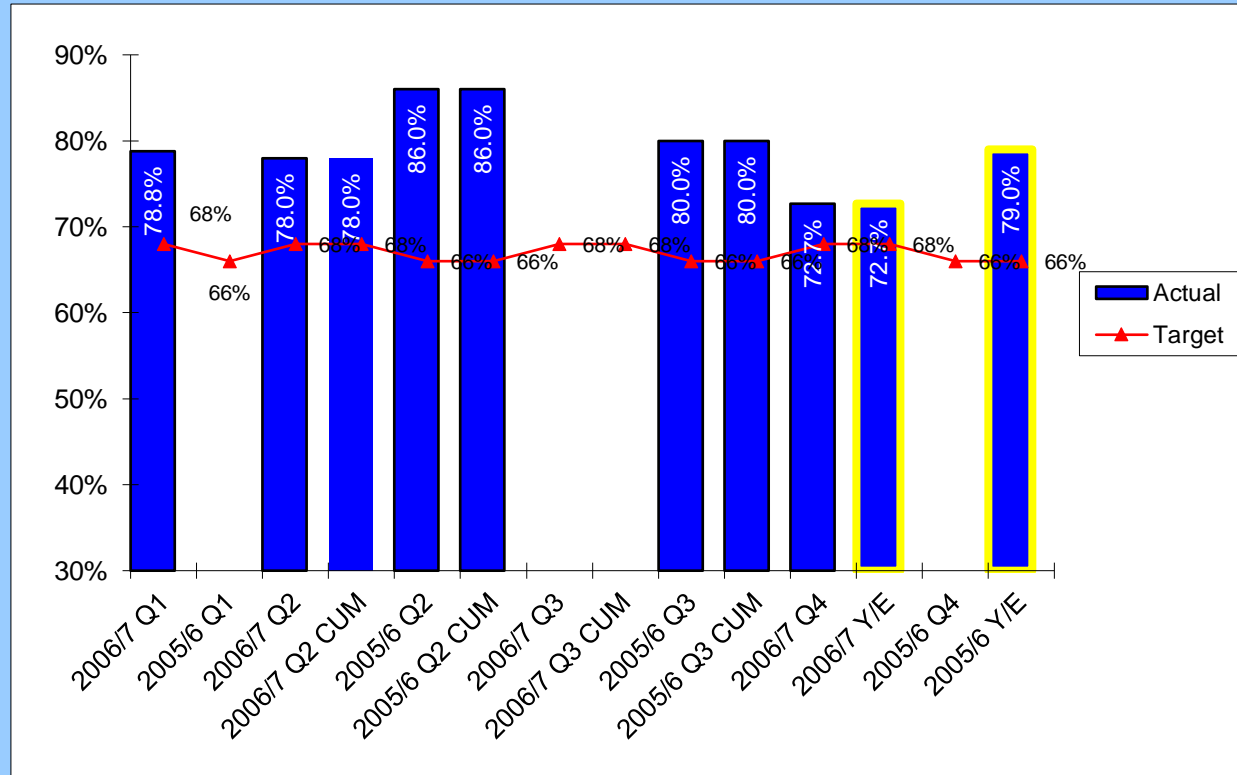


Healthier Communities & Adults
Key Performance Indicators

Quarter 4 2006/7

HCA015 (A008)

Adult literacy and numeracy - the number of adults during the period 1st August 2004 to 31st July 2007 who achieve qualifications at Level 2 (LPSA 2004-07)



Performance Comparisons



Target

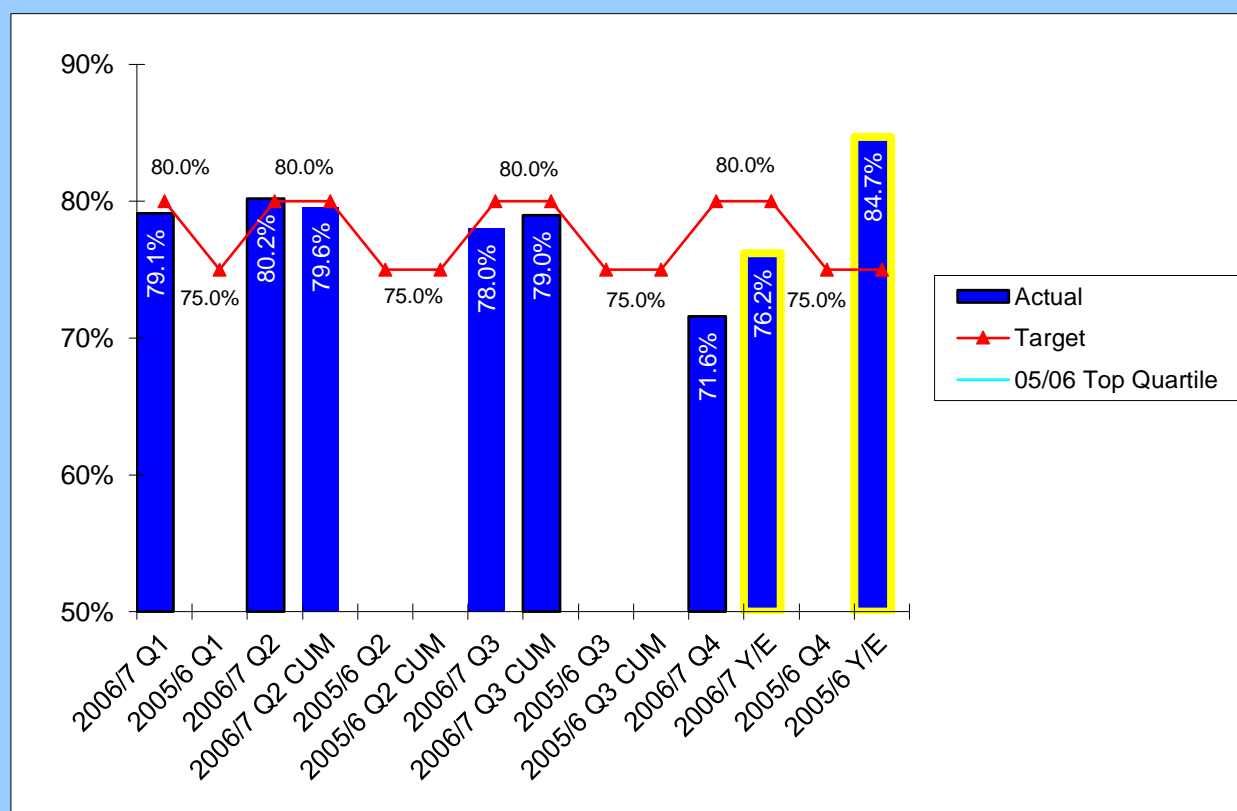


Comments: The variation between 05-06 and 06-07 year end actual data reflects the use of a revised method of calculating this measure at the 06-07 year end, following internal audit review (the revised approach is based on the number achieving qualifications as a % of those enrolled on courses, rather than those registered for courses; this latter approach was used in determining the original LPSA target). Using the revised method, year end performance is above the original target.

Head of Service Contact Details: Ruth Hill (52)7055

HCA016 (BV 196)

Percentage of new clients for whom the time between completion to assessment to provision of all services is within four weeks



Performance Comparisons



2005/6 Top Quartile 91.5%
SBC 3rd Quartile

Target



Comments: A fall off in performance in the final quarter has resulted in below target performance, dropping out of the 'good' banding in the national social care performance framework. Performance in this area can be affected by the complexity of cases. Further examination of the data for the final quarter is required to identify areas for attention.

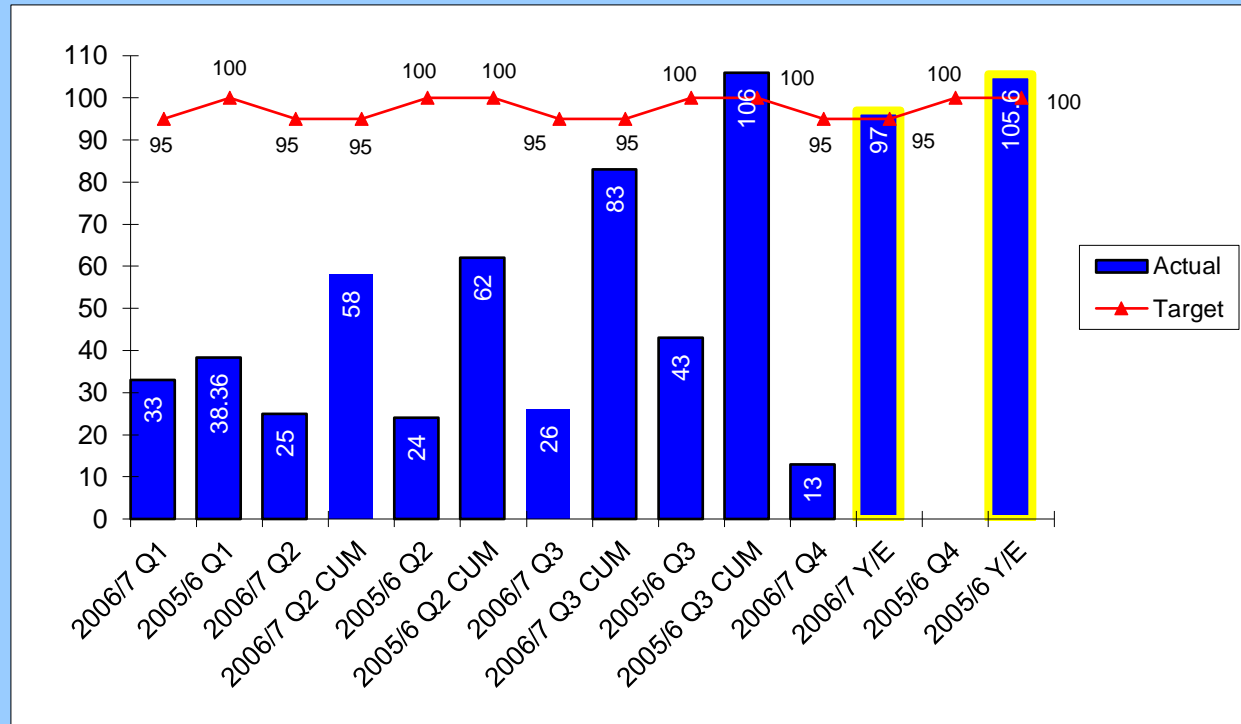
Head of Service Contact Details: Ruth Hill (52)7055



Healthier Communities & Adults
Key Performance Indicators

Quarter 4 2006/7

HCA017 (PAF C72) Older people aged 65 or more admitted to supported permanent residential / nursing care per 10,000



Performance Comparisons



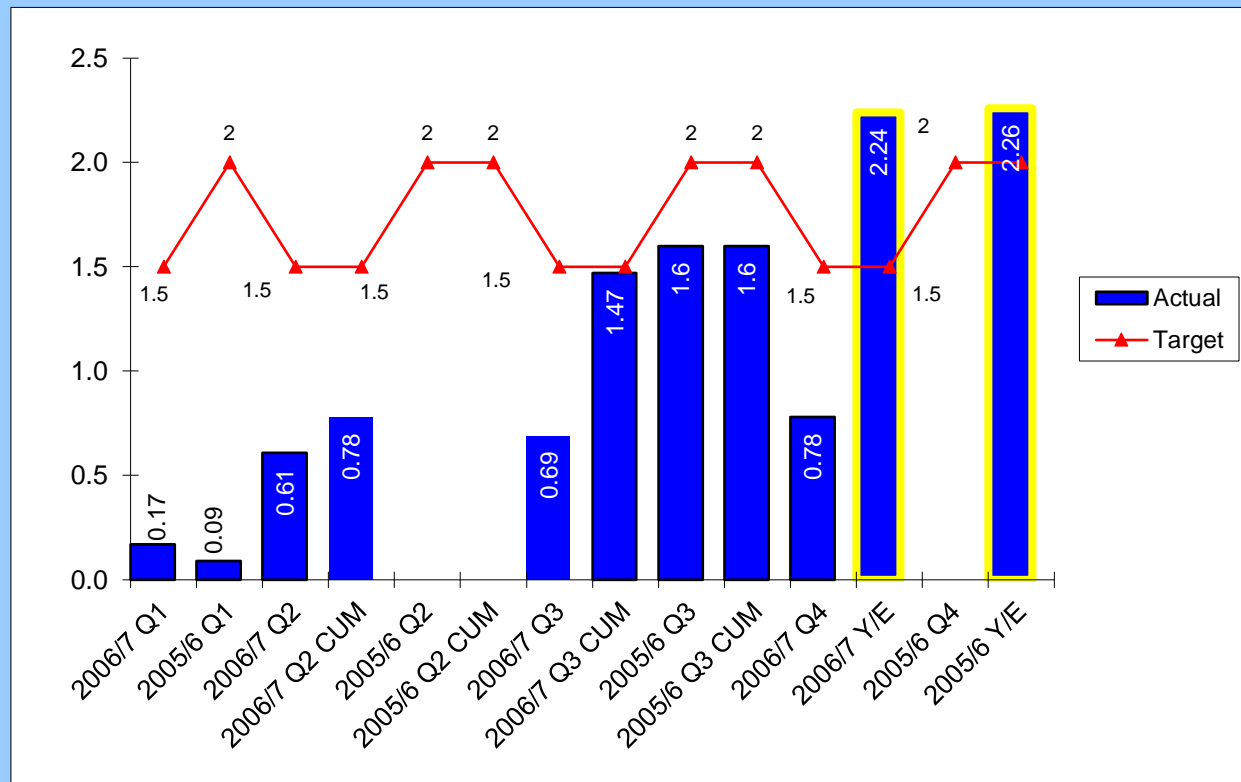
Target



Comments: A lower proportion is better for this indicator. The year end figure represents very good progress on the previous year and came close to the ambitious target set at the beginning of the year. The improvement will move us from the previous 'acceptable' performance band to 'good' within the national performance assessment framework.

Head of Service Contact Details: Ruth Hill (52)7055

HCA018 (PAF C73) Adults aged 18-64 admitted to supported permanent residential/nursing care per 10,000 population



Performance Comparisons



Target



Comments: A lower proportion is better for this indicator. Whilst the year end outcome has not achieved the target (due to a relatively high level of admissions in the final quarter), it is marginally better than the previous year and remains within the banding for 'good' within the national performance assessment framework.

Head of Service Contact Details: Ruth Hill (52)7055

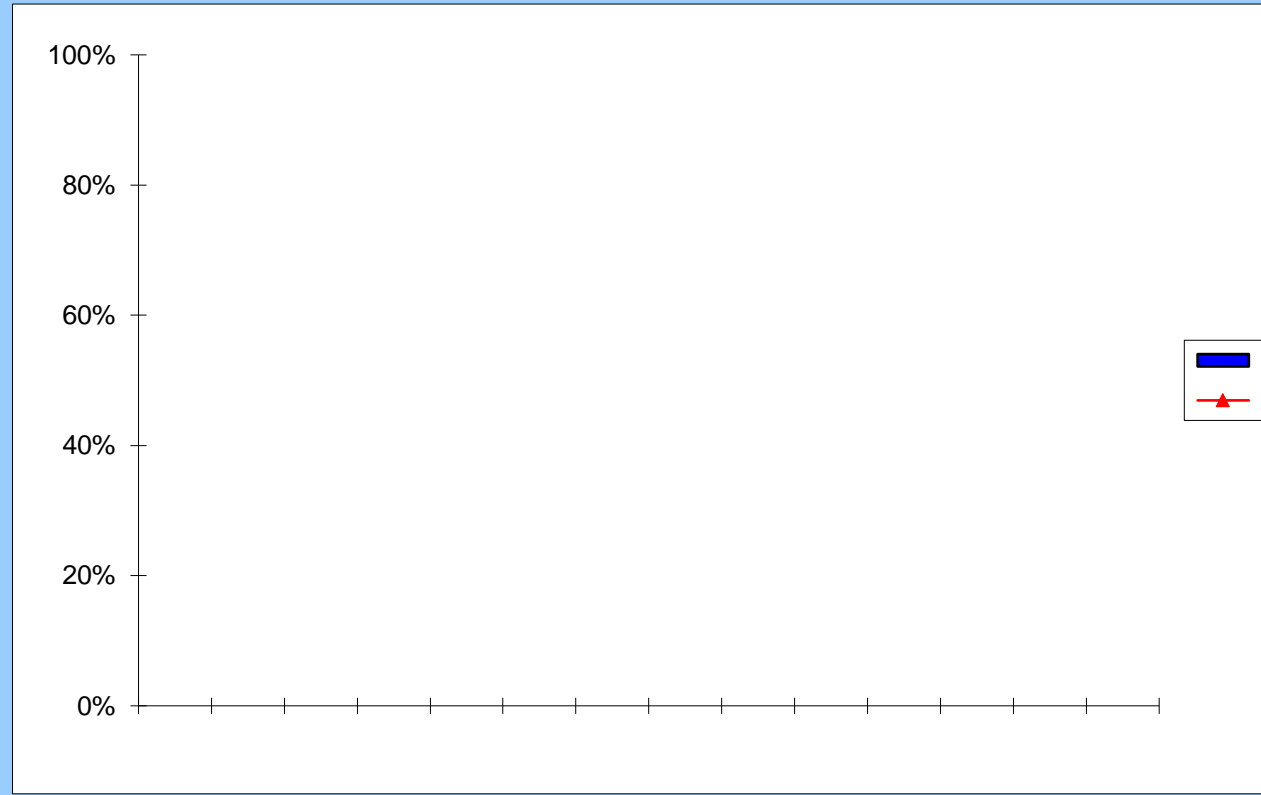


Healthier Communities & Adults
Key Performance Indicators

Quarter 4 2006/7

HCA019 (A014)

Percentage of adults participating in at least 30 minutes of moderate physical activity on 5 or more days per week



Performance Comparisons

n/a (trend)

Target

n/a

Viewpoint survey to be carried out by October 2007.

Head of Service Contact Details: Steve Chaytor (52)7322