

Integrated Transport and Environmental Policy Service Improvement Plan (*abridged*) – 2006/07- 2008/09

Theme: Children and Young People	
Objective: To improve the safety and security of the environment for children and young people	
Action & Milestones	Success Measures & Targets
Reduce Child Road Casualties through; <ul style="list-style-type: none"> • delivery of 98% of LTP safe routes to school and general safety schemes by March 2007 • delivery of child cycling and pedestrian training activities by March 2007 	BVPI 99(b) (i) – reduction of children killed or seriously injured to 18 or fewer in 2006, from a baseline of 22 98% schemes delivered 2,000 children receiving training

Theme: Healthier Communities and Adults	
Objective: To reduce the consumption of non-renewable resources through changes in lifestyle behaviour and environmental stewardship	
Action & Milestones	Success Measures & Targets
Influence modal shift to Public Transport through <ul style="list-style-type: none"> • Delivery of LTP bus improvement schemes • OAP free Bus Pass scheme implemented by April 2006 • Tees Valley Bus Network Review 95% on programme by March 2007 • Traffic Management Act congestion Management • Implementation of the Bus Punctuality Improvement Plan 	BVPI 102 – Bus patronage - no more than 2% reduction on 2005 98% of bus improvement schemes delivered Change in Area Wide Vehicle Kilometres –Awaiting Dft data 90% punctuality by 2014/15

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Theme: Community Safety	
Objective: To improve the safety and security of our communities	
Action & Milestones	Success Measures & Targets
Reduce Road Casualties through delivery of general safety schemes through the delivery of LTP general safety schemes	BVPI 99(a) (i) – reduce the number of people killed or seriously injured to 72 in 2006 from a baseline of 108 in 2003 BVPI 99 (c) (i) – reduce the number of people slightly injured to 599 in 2006 98% to programme

Theme: Economic Regeneration and Transport	
Objective: To support economic regeneration within a sustainable Transport framework	
Action & Milestones	Success Measures & Targets
Develop traffic models	BVPI 104 – Improve satisfaction with bus transport to 65%
Improved footway condition	BVPI 187 – improve to 24%
Review car parking provision in Stockton town centre by September 2006	To meet LTP targets

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Theme: Liveability	
Objective: To improve the quality of life for residents and improve environmental sustainability	
Action & Milestones	Success Measures & Targets
Improve principal road condition through implementation of 98% of schemes to programme by March 2007	BVPI 223 – 5% improvement from baseline 98% to programme
<ul style="list-style-type: none"> Improve non-principal road condition through implementation of 98% of schemes to programme by March 2007 	BVPI 224a – 5% improvement from baseline 98% to programme
Improve unclassified road condition through implementation of 98% of schemes to programme by March 2007	BVPI 224b – 5% improvement from baseline 98% to programme
Percentage of public rights of way (PROW) that are easy to use through delivery of PROW action plan by March 2007	BVPI 178 – Improvement to 90% 98% to programme
Deliver disabled facilities at pedestrian crossings across the Borough	BVPI 165 – 100% of pedestrian crossings to have disabled facilities
Produce high quality LTP and APR to be rated at least “above average” in 2006	GONE annual assessment - “above average” or above
Produce State of the Environment Action Plan by September 2006 and Council Environmental Policy by December 2006	Adoption of Action Plan and Policy across Council
Improve support to Planning process through timely advice from Engineers, assistance with Planning Performance Improvement Plan and ongoing participation in one-stop shop	Significant improvements in Planning performance to meet Government targets

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Theme: Organisational Development	
Objective: To invest in people development and learning and improve service delivery	
Action & Milestones	Success Measures & Targets
Staff appraisals completed by May 2006	98% by May 2006
Organise staff sessions for service planning and budget planning annually	All staff invited annually
Continue performance management and service improvement group and review impact of CPA quarterly	Programmed performance meetings undertaken quarterly
Customer First and access to services strategy embraced by division in accordance with the corporate project plan	Action plans produced, monitored and delivered
Reduce sickness absence through management and regular monitoring	Reduce to average of 10 days per FTE employee