## Life Long Learning Service Improvement Plan (abridged) 2006/07- 2008/09

Action & Milestones	Success Measures & Targets
Play a key role in establishing a new Borough wide Adult Learning Partnership.  Broaden the scope and membership of the current Adult Learning	New adult and community learning/skills for life strategically focussed partnership formed in conjunction with local Learning and Skills Council and other Learning Providers
sub group	
Bring together key providers of adult and community education and he skills for life agenda to increase participation through collaboration and alignment of plans	8000 students participating in adult education learning opportunities by September 2006 (LPSA 12 & CB74)
Working through the Extended Schools remodelling exercise to ncrease the number of learning opportunities for families and local communities	5 projects emerge within the Extended Schools Clusters

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Theme: Healthier Communities and Adults  Objective: To ensure continued contribution to the overall CPA Culture Block score of 3		
Action & Milestones	Success Measures & Targets	
Improve compliance ratio of the Library element of the CPA Culture Block through self-assessment of the KLOE's and continuous monitoring of performance against BV 220 and the Public Library Impact Measures	Achieving all elements of BVPI 220, CB31, 33, and36) i.e.10 Public Library Service Standards and 5 Public Library Impact Measures Compliance against corporate basket of indicators	

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**Theme:** Organisational Development

## Objective:

- 1) To harness synergies and commonalities across Lifelong Learning in order to jointly develop services in ways that address a diverse range of customers needs.
- 2) To strengthen the Councils approach to Information Governance

Action & Milestones	Success Measures & Targets
Undertake a planned strategic review of the services that make up lifelong learning.      Prepare the scope of the Review     Outline project deliverables and outcomes     Consultation and communication with internal and external stakeholders     Report to all stakeholders     Implementation of agreed Review recommendations  Monitor and review impact of change	Strategic review completed and implemented.  Modernisation of library and adult and community learning infrastructure, modern service delivery more customer focused, strengthened community engagement and customer power. an empowered workforce
2) To lead on the coordination of information management across the Council.  Expand the membership of the Strategic Information Governance Group to encompass all key elements of information management  Formulate policies strategies and action plans for each element and raise awareness of the programme through STS, CMT, SGMTs, KYIT etc  Adopt the use of Toolkits to assess progress and compliance with legislation, regulation, standards and codes of practice	Information management embedded into thinking of all managers and officers. Codes of practice, standards, best practice adopted. Legal requirements satisfied. Numbers of staff trained. The Councils corporate modern records are held, obtained, recorded, used and shared in an efficient and effective manner